



Stanislaus County

Mental Health Services Act

Housing Program Application – Program Overview and Supportive Services Plan

April 2009

MHSA Housing Application Introduction

Project Overview and Supportive Services Plan:

Mental Health Services Act (MHSA) is a statewide initiative, passed by voters in 2004, to expand mental health services in California. The intent is to transform how mental health care is accessed and delivered to people of all ages who suffer from serious mental illness or serious emotional disorders. Components of MHSA include: Community Services and Supports including a Housing Component, Workforce Education and Training, Capital Facilities & Technology Needs, Prevention and Early Intervention, and Innovation.

In Stanislaus County, an extensive planning process was conducted that included input from 1500 community stakeholders for the first component to be implemented: Community Services and Supports (CSS). The Three-Year CSS Plan was submitted to State Department of Mental Health in October 2005 and approved for local implementation in January 2006. Implementation and delivery of services is ongoing.

During the initial Community Planning Process in 2005, Stanislaus County Behavioral Health and Recovery Services (BHRS) conducted an open stakeholder process with the support and partnership of Stanislaus County Mental Health Board. People of all ages and diverse cultural and ethnic groups gave input during this process. Among the many needs that were identified, housing and homelessness were established as priority, to be addressed for all age groups.

To begin to address the need right away, an Outreach and Engagement program was established in the CSS Plan. This type of housing would expand an existing short-term crisis-housing program to include individuals who needed crisis housing for 10-14 days. At this time, stakeholders were informed that additional CSS funds were expected from the State to specifically fund supported housing. Further, that BHRS would continue to work with community partners to be ready for those funds when they became available.

BHRS has an established history of collaboration with key community partners in the development of supported housing since 1997. The first supported housing project (Steve's House) is still in operation today. Discussions are ongoing with partners to continuously investigate opportunities for funding and suitable properties for development into supported housing sites. In 2005, these partners finalized a 10-year plan to end homelessness.

In the spring of 2007, California Department of Mental Health notified counties (Information Notice 07-06) that planning estimates were available for initial funding of the MHSA Housing Program as part of the Community Services and Supports component. Stanislaus County is eligible to receive \$4.8 million for supported housing projects.

This is the third of three supported housing projects to be developed through the MHSA Housing Program. The Housing Application – Supportive Services Plan was developed from BHRS Vision and Mission, input from community partners, and guidance from DMH regulations.

All community stakeholders are invited to participate in the public review and information meeting, no public hearing is required. All public comments shall be considered and substantial comments included as appropriate. A comment form is provided at the end of this document that may be faxed to (209) 525-6291 or mailed to Behavioral Health & Recovery Services, 800 Scenic Drive, Modesto, California, 95350. Comments may be also submitted to

khurley@stancounty.com. The following draft is offered for 30-day public review and comment from April 29, 2009 – May 28, 2009. During the 30-day public review and comment period, an informational meeting will be held at:

Behavioral Health & Recovery Services
800 Scenic Drive, Main Conference Room
Modesto, California, 95350
May 19, 2009
3:30 – 4:30 p.m.

Development Summary Form

County Mental Health Department: Stanislaus County Behavioral Health and Recovery Services

Name of Development: 615 5th Street

Site Address: 615 5th Street, Modesto, California 95351

Development Sponsor: Stanislaus County Affordable Housing Corporation (StanCo)

Development Developer: Stanislaus County Affordable Housing Corporation (StanCo)

Primary Service Provider: Behavioral Health & Recovery Services

MHSA Service Provider: Behavioral Health & Recovery Services – Adult & Older Adult System of Care & Housing Supports and Services Team

Type of Development: Rental Housing/ Permanent Supportive Housing Single-Family Home

Total Units: One Single-Family Home (2-bedroom, 1 bath)

Total MHSA Units: One Single Population Development

Total Cost of Development: \$168,000.00

Amount of MHSA Funds Requested: \$84,000.00

Request MHSA Funds for Capitalized Operating Support: Yes

Other Rental Subsidy Sources: Stanislaus Affordable Housing Corporation will use a tenant-based ShelterPlus Care voucher for this home

Target Population: Transitional Youth/Adults and Older Adults

County Contact: Pam Esparza, BHRS Housing Coordinator
Glenn Hutsell, Manager of Consumer & Family Affairs

4.2.1 Project Overview

A) Development Summary Form- See attached Page 2

B) Narrative Development Description

Provide a thorough discussion of the development, including, at a minimum, the housing and service goals of the development, characteristics of tenants to be served, the type of housing that will be provided, how the building(s) in which housing and services will be provided (location, building type, layout, features, etc) will meet the housing and service needs of the tenants, the primary service provider and other development partners, and development financing.

615 5th Street is a two-bedroom one-bath house, which will be used as a Permanent Supportive Housing Project that will serve Mental Health Services Act target population Transitional Youth/Adults and Older Adults. The project is a two-bedroom single-family home that is located adjacent to a current MHSA transitional housing site, along with a 24/7 Respite Center.

The project site is located at 615 5th Street, Modesto, California just southwest of the downtown area and approximately four blocks from the bus transfer station. There are several shopping centers within a one-mile radius of this site, and schools and city parks are located nearby.

The majority of Stanislaus Behavioral Health and Recovery Services full partnership service providers, along with Wellness Recovery Center, Outpatient services and Consumer Network/NAMI Center, are 2.1 miles, and Behavioral Health and Recovery Services Administration, Emergency Services, Housing support staff, and Consumer/Family Employment & Empowerment Center are 1.7 miles away. Public transportation is available to all of these locations.

The MHSA housing project will serve transitional youth/adults and older adults who are homeless and/or at risk of homelessness and who have a serious mental illness. Qualifying mental health diagnosis and other target population characteristics must be consistent with the Stanislaus County Three-Year MHSA-Community Services and Supports Plan and the MHSA definition of target population. All potential residents must be referred to the housing project through the BHRS Housing & Supports Services program. Priority will be given to MHSA full service partnership programs. Occupancy will be limited to those whose income does not exceed 30% of the median income level.

Supportive Services Program

The Housing & Supports Services program will provide housing and advocacy supports to tenants with an emphasis on client-centered, wellness-focused plans.

Partnership between the tenant, the Housing & Supports Services program, and BHRS programs will be central to achieving the goal of client-directed service delivery. Anticipated outcomes are to support residents in reaching their wellness goals, a sense of belonging in the community, reduce hospitalizations; increase employment and/or other meaningful activities. The Housing & Supports Services program will offer services to residents on-site as well as off-site, in one-to-one contacts, as well as, group learning situations. The types of

services that will be available are: assessment and evaluation, access to 24/7 availability for crisis intervention, personal service coordination, and teaching of independent living skills. Services related to advocacy, referral and assistance with housing, employment and benefits, emergency food and clothing, money management, transportation assistance, health and recovery services, peer support, housing search are all part of supportive services offered. Regular meetings with tenants will be scheduled on a weekly basis and will occur with each tenant no less than once a month. Meetings with tenants may also include family members and other service team members working with tenants. There will be community and complex-based social opportunities with a goal of reducing isolation and increasing a sense of inclusion in the community.

Our MHSA full service partnership teams are the primary service providers for the 5th Street home. These teams include a multi-disciplinary approach and are comprised of behavioral health specialists, mental health clinicians, peer recovery specialist, psychiatric nurses, and psychiatrist. The teams offer 24/7, wrap-around funding, recovery oriented, client driven, culturally competent services that are designed to provide an integrated service experience for service recipients and their families. Though these teams will be the primary service providers for most of the tenants living there, other BHRS/contractor programs may also provide service to the target population. Participation in services by tenants is voluntary. Services will be offered to all BHRS tenants and given to all who express desire for service.

Unit and Site Design

The 615 5th Street house is a single-family home dedicated to permanent supportive housing for MHSA target population residents. This is a two-bedroom, one-bath single story house with approximately 1,272 sq. ft. of living space. In addition to the two bedrooms and one bathroom, there is a living room with a separate dining area, kitchen, and a small laundry room. The lot size the home sits on is 6,970 sq. ft. with both a front and back yard.

The home is located adjacent to a BHRS-run housing program which consists of a 9 bed Respite Center staffed 24/7 and a 13 unit transitional housing apartment complex. There is a lighted parking lot in the back, off of the alley.

Project Partners

Stanislaus County Affordable Housing Corporation (Stanco) is a local non-profit affordable housing developer and property management agency that will be the project sponsor. StanCo will also be the lead developer during development phase and property manager upon completion.

Stanislaus County Behavioral Health & Recovery Services will be the lead service provider and on-site support for the occupants of 615 5th Street. Local organizational providers, contracting with BHRS, may also provide services to tenants on-site and off-site. In addition to this application for capital funding and operating support from MHSA Housing program, Stanco will also be seeking funds from the City of Modesto Federal Home Funds, City of Modesto Redevelopment Housing Set Aside Funds, and Federal Home Bank.

4.2.5 Section D: MHSA Housing Program Supportive Housing and Services Information

D.1 Consistency with Three-year Program and Expenditure Plan

Describe how the proposed supportive housing development is consistent with the sponsoring county mental health department's CSS planning process and approved Three-year Program and Expenditure Plan. Provide specific information regarding how the development meets priorities and goals that were identified in the Plan.

During the initial Community Planning Process in 2005, Stanislaus County Behavioral Health and Recovery Services conducted an open stakeholder process with the support and partnership of Stanislaus County Mental Health Board. Approximately 1500 stakeholders participated in the initial Community Planning Process that included a variety of community outreach methods. Stakeholders were informed that an MHSA Housing component for permanent supported housing was expected in the future. Input on the need for housing was encouraged and included throughout planning for Community Services & Supports. This proposed MHSA Housing Component project is based on stakeholder input obtained during community planning in 2005. The issue of housing and homelessness was identified as a prioritized need for unserved/underserved individuals, in all age groups. To begin to address the need right away, Outreach and Engagement funds were used to establish an extended-stay crisis housing service.

The house at 615 5th Street is one of several planned permanent supportive housing projects that will begin to address the need for housing that was identified and prioritized by community stakeholders in 2005. Stanislaus County's MHSA-CSS Three-Year Plan includes 5 Full Service Partnership Programs, 4 General System Development Programs and 2 Outreach and Engagement Programs that have been successfully working in partnership with the community since the plan was approved in January 2006. Supportive Services to residents in this housing project will continue to fulfill anticipated outcomes of wellness, recovery, resiliency, reduced hospitalization, reduced incarcerations, increased employment, and re-integration into community life.

D.2 Description of Target Population to be Served

Describe the target population you will serve in your MHSA Housing Program supportive housing development, including the special needs and income level of the population.

The MHSA house at 615 5th Street will serve the transitional youth/adults and older adult men and women who are homeless and/or at risk of homelessness and who have a serious mental illness. Qualifying mental health diagnosis and other target population characteristics must be consistent with the Stanislaus County Three-Year MHSA-CSS Plan and the MHSA definition of target population.

Some tenants may have family members that will reside with them; however, many lack social supports and have lost connection with family members. Many of these individuals experience multiple challenges such as substance use/abuse co-occurring with medical and health issues. Individuals in this target population may have frequent hospitalizations, law enforcement contact, and hospital emergency rooms visits. For many, psychiatric

hospitalization or emergency room visits have been their primary source of care and as a result their illnesses, may have gone un-treated in any meaningful way.

The majority of tenants will have low or no income, have little or no work history and/or have lost connections with Social Security Administration for benefits. Tenancy in this MHSA housing complex will be specifically limited to those individuals whose income does not exceed 30% of the area median income.

D.3 Tenant Selection Plan

Application must present a detailed Tenant Selection Plan that is specific to the development for which funds are being requested and is jointly developed by the development partners, including the county mental health department, the primary service provider, the property manager, and the borrower.

The plan must be in narrative form and must describe:

- **Referrals - How prospective tenants will be referred to and selected for your MHSA Housing Program housing development, including the tenancy application process, wait list procedure, and process for screening and evaluating tenants for participation;**

Referral, Application & Selection Process

The 615 5th Street house is reserved for transitional youth/adults and older adults with mental illness that meet Mental Health Services Act target population. Any person contacting the project directly will be given the contact information to the Housing & Supports Services for referral, application, and selection process information. Referrals from all service providers will be directed to the Housing & Supports Services for screening of eligibility requirements.

Housing & Supports Services will work closely with BHRS providers in attracting eligible potential tenants. Referrals will be sought by using proven outreach strategies to engage members of the target populations including those among the unserved or underserved ethnic communities and other diverse populations. Many potential tenants have been homeless or failed in earlier attempts to live in independent housing. For this reason, tenant selection process will be much more tolerant and forgiving than a traditional landlord setting.

Screening, Evaluation & Waiting List Process

Housing & Supports Services staff will put together a priority list of potential tenants from their existing Transitional Housing and/or Shelter Plus Care wait list. Individuals who are on the list will have the option of moving into the house or continue their same position on the wait list for future openings.

Housing & Supports Services will refer eligible applicants from the wait list to StanCo for further evaluation, screening, and application. Applications will be processed in the order in which they are received. When the house is available, eligible applicants will be placed on the waiting list in the order of completion of initial application. Applicants will be given written notification of assigned waiting list number. When StanCo receives notice of a pending departure from an existing tenant, the property management will inform the Housing & Supports Services staff of the available unit and the names of eligible applicants on its waiting list. Housing & Supports Services staff will confirm waiting list priority and provide the

applicant with notification of the availability of the housing unit and instructions for responding to the opening. The applicant's service provider will also be notified. Processing of credit and criminal background checks does not assure, nor does it imply, that an application will be approved. If the applicant declines the available unit, Housing & Supports Services staff will then notify the next applicant on the waiting list.

Notice of Decision

Applicants will be given written notification of specific occupancy date or reason for denial after consideration of the credit and criminal background checks. All notices of denial will include information on the right to appeal and a reminder notice of the right to reasonable accommodation for disability. Once StanCo has informed Housing & Supports Service of the decision, they will inform the service provider. If a move-in date is set, the service provider will be available to assist the tenant in making arrangements for and completing the move-in process.

- **Program Eligibility - The criteria that will be used to determine a tenant's eligibility for participation in your development;**
- **How those criteria are consistent with both the county CSS plan and MHSAs Housing Program target populations;**

The Tenant Selection Plan has been developed collaboratively between Behavioral Health and Recovery Services and StanCo.

For eligibility of the house at 615 5th Street, the individual must be a low-income transitional youth/adult or older adult who is homeless or at risk of homelessness. This can include family members in the request for housing. There is a limit of the number of family members that may live with the tenant based on the size of the unit. Tenants must also be individuals with an untreated or under-treated serious mental illness, or co-occurring disorders (mental illness and substance abuse or mental illness and a developmental disability).

Factors contributing to MHSAs eligibility include:

- ✓ Existence of functional impairments due to untreated or under-treated mental illness that prevents engagement in meaningful activities and inability to remain in housing in the past.
- ✓ Existence of pattern of frequent incarcerations or psychiatric hospitalizations due to untreated or under-treated illness that prevents engagement in meaningful activities and inability to remain in housing in the past.
- ✓ Special consideration will be given to the ethnically and culturally unserved/underserved population as identified by our CSS plan.
- ✓ 'Currently Homeless' is defined as: lacking fixed, regular and adequate nighttime residence or having nighttime residence that is in one of the following categories: living on the streets, in parks, emergency shelters, living in vehicle, staying in motel, in a treatment program, or incarcerated AND being released within one week with no residence or lack of resources/support to access housing. Living with relative/friend on a temporary basis.

- **Property Management Screening - Your reasonable accommodation policies and protocols as they relate to targeting and tenant screening;**

All applicants will be given information of their rights to reasonable accommodation as well as their right to appeal screening decisions. All credit, background and/or landlord history information obtained will be considered in the light of the project's commitment to providing housing for individuals with special needs and will be much more forgiving than a traditional landlord setting. Applicants with negative background information will have the opportunity, with the support of the service provider and Housing & Supports Services staff, to demonstrate that past issues were directly related to their mental illness and they may request reasonable accommodations. A plan of monitoring or correction may be developed as a condition of occupancy.

- **Fair Housing - How fair housing and MHSA Housing Program target population requirements will be met;**

This project will comply with all federal, state, and local fair housing and civil rights laws, as well as with all equal opportunity requirements. Tenant selection will be consistent with the Civil Rights Act of 1964, and the United States Housing Act of 1937 and the Unruh Civil Rights Act (CC 51) of 1959. Tenancy shall not be denied on the basis of race, ancestry, creed, color, national origin, age, sex, sexual preference, marital or family status, source of income, religion, national origin, physical or mental disability, Acquired Immune Deficiency syndrome or AIDS related conditions. All persons shall be entitled to equal treatment regarding accommodations, advantages, facilities, privileges or services.

The project will not discriminate against prospective tenants on the basis of their receipt of, or eligibility for housing assistance under any federal, state, or local housing assistance program, or on the basis that prospective tenants have minor children. While the property will not discriminate against those using Section 8 certificates or vouchers or other rental assistance, all applicants with such rental assistance must meet all eligibility requirements.

- **Right to Appeal - Your appeals process for individuals who are denied tenancy in your development.**

All applicants will be given information of their rights to reasonable accommodation as well as their right to appeal screening decisions. All credit, background, and/or landlord history information obtained will be considered in the light of the project's commitment to providing housing for individuals with special needs and will be much more forgiving than a traditional landlord setting. Applicants with negative background information will have the opportunity, with the support of the service provider and Housing & Supports Services staff, to demonstrate that past behavior causing those issues were directly related to their disability and request reasonable accommodations.

In the case of a denial notification, applicants will be entitled to receive a copy of the County's standard Complaint/Grievance/Appeal form. In such cases, Stanislaus County's Patient Rights department could assist an applicant in appealing the denials.

SECTION D.3. a Tenant Referral and Certification Process

Following the narrative Tenant Selection Plan, include a copy of the county mental health department's Tenant Referral and Certification Process that applies to your development.

This county-developed Tenant Referral and Certification Process must, at a minimum:

- **Describe how an individual applies to the county to become certified as eligible for the MHSA Housing Program;**

Individuals who are interested in the MHSA Housing Program would contact their current treatment service provider who would then refer the potential tenant to Housing & Supports Services for verification of eligibility. Housing & Supports Services contact information may be found on the Network of Care website, at any BHRS service location, and in the local telephone director. Contact information is available from BHRS Directory of Services which is directly downloadable from the BHRS website. Housing & Supports Services staff have an established history of working closely and collaboratively with BHRS and Organizational Contractor's service teams.

- **Describe the process utilized by the county mental health department to determine whether the individual meets its requirements for certification as an MHSA Housing Program tenant;**

Stanislaus County Behavioral Health and Recovery Services is committed to utilizing a standardized Tenant Certification Application for all potential tenants of the MHSA funded housing units. Following initial receipt of a referral, Housing & Supports Services staff will verify and document existence of a mental illness and current homeless status.

Certification of Diagnosis

Housing & Supports Services will access Stanislaus County BHRS records that will include the mental health diagnosis as determined by BHRS treatment teams or other Stanislaus County BHRS contracted mental health service providers.

Certification for Homelessness

Housing & Supports Services will obtain written verification from the referring treatment service provider that the client is homeless or at risk of homelessness defined as the following: Lacking fixed, regular and adequate nighttime residence or having nighttime residence that is in one of the following categories: living on the streets; in parks, emergency shelters, living in vehicle, staying in motel, in a treatment program, or incarcerated AND being released within one week with no residence or lack of resources/support to access housing. Living with relative/friend on a temporary basis. Living in a crisis and/or transitional housing program.

- **Describe how a wait list of potential tenants who have been certified as eligible for the MHSA Housing Program will be established and maintained;**

Behavioral Health and Recovery Services Housing & Supports Services will refer certified eligible applicants to StanCo. After initial rent-up, applications will be processed in the order

in which they are received. If no units are available, eligible applicants will be placed on the waiting list. Applicants will be given written notification of assigned waiting list number. When StanCo receives notice of a pending departure from an existing tenant, the property management will inform the county's Housing & Supports Services of the available rental unit and the names of eligible applicants on its waiting list. Housing & Supports Services will confirm waitlist priority and provide the applicant with notification of the available housing unit and directions for responding, The individual client's service provider will also be notified. The processing of credit and criminal background checks does not assure, nor does it imply, that an application will be approved. If the applicant declines the available unit, the Housing & Supports Services will then notify the next applicant on the waiting list.

- **Describe how the county mental health department will refer tenants certified as eligible to the development; this description should discuss the county's referral process during the rent-up period and on an ongoing basis;**

Referrals

The 5th Street house is reserved for transitional youth/adults and older adult individuals, and family members living with them. Eligible tenants must have serious mental illness and must meet Mental Health Services Act target population. All referrals will be directed to the Housing & Supports Services for screening of eligibility requirements. Any person contacting the project directly will be given the contact information to the Housing & Supports Services. Since potential tenants have been homeless and/or at risk of homelessness, tenant selection will be much more forgiving than a traditional landlord setting.

Housing & Supports Services will work closely with BHRS providers in attracting eligible potential tenants. A variety of proven outreach strategies will be used to engage individuals from unserved or underserved ethnic communities and other diverse populations.

For initial rent-up, the Housing & Supports Service will put together a priority list from their existing Transitional Housing and/or Shelter Plus Care wait list approximately 6-8 months prior to completion of construction. Individuals who are on the waiting list will have the option of moving into the house or continue on the wait list in their current position on the list.

- **If the county mental health department designates specific non-county agencies, such as MHSA-qualified service providers, to certify an individual's eligibility for tenancy in a MHSA Housing Program development, identify the agency(ies) and describe how they will conduct the required activities.**

Not Applicable

D.4 Supportive Services Plan

Provide a narrative that describes your approach to providing supportive services to the MHSA Housing Program target population. This narrative must include:

- **A description of services to be delivered, including where and how they will be delivered, the frequency with which they will be made available to tenants, the primary service provider, and other community linkages. The narrative must also demonstrate an understanding of MHSA Housing Program target population**

needs/issues in permanent supportive housing (both Full Service Partnership and non-FSP) and must describe the process for assessing their supportive services needs.

Three philosophical orientations drive the client-centered approach; 1) Housing is first priority, 2) services are voluntary and 3) Recovery is possible. It is the objective of the supportive services plan to support the individual in successfully maintaining their housing and their wellness. This housing program is developed to assist individuals with complex and long-term social and medical issues. Each person's history of homelessness and untreated mental illness will require an individualized approach to assessment of needs and goals. The services and goals will be developed in partnership with the tenant and will be client directed utilizing a strengths-based approach. A multi-disciplinary team including recovering consumers and staff reflecting the ethnic and cultural make-up of the tenants will provide the services. The multi-disciplinary staff will include a psychiatrist, nurse, mental health clinicians, consumers, and personal services coordinators. While all services will be voluntary, a range of mental health services shall be offered and provided to all MHSA eligible tenants who express desire for such services.

The Supportive Services Program will include an approach to individual goal/service planning that includes but is not limited to: assessment and evaluation, crisis intervention and mental health services, case management, service coordination for needs such as emergency assistance with food and clothing, assistance in accessing benefits, independent living skills development, transportation assistance, money management and financial education, medical assessment, substance abuse treatment, employment services and opportunities, leadership development, and community building.

Other services are available as needed. Services will occur primarily on-site and occur with a frequency that is individually determined, but no less than weekly. Transportation will be provided to off-site services, as needed. Supportive services staff will also assist tenants in accessing County and other outside services as appropriate to meet all of a resident's needs. Assertive engagement focusing on developing relationship and trust shall be provided to those individuals who initially decline services.

- **Describe the plan for helping tenants maintain their housing and achieve independence, including employment services, budgeting and financial training, educational opportunities, assistance in obtaining or maintaining benefits to which they are, or may be, entitled, and other community services that will be made available to tenants.**

The Housing & Supports Services team operates from a strength-based approach that encourages and supports choice, empowerment, and focusing on the strengths of the individual that has proven successful in recovery, fostering resiliency and the promotion of wellness.

The staff consists of 1 FTE Program Manager, 2 FTE Team Leader, 4 FTE Housing Specialist, 2 FTE Benefits Specialist, 1 FTE Monitoring Specialist who are experienced in working closely and collaboratively with community, BHRS and organizational provider's service staff, housing resources in Stanislaus County as well as other community organizations.

Housing & Supports Services program offers services to residents on-site as well as off-site, in one-to-one contacts and in groups. The types of services that will be available are: assessment and evaluation, access to 24/7 availability for crisis intervention, personal service coordination, and teaching of independent living skills. Services related to advocacy, referral and assistance with housing, employment and benefits, emergency food and clothing, money management, transportation assistance, health and recovery services, peer support, housing search are all part of supportive services offered.

All service recipients in this housing project have direct access to BHRS Employment Services Program which provides career exploration, supported employment, community employment, supported education, and benefits counseling related to entering the workforce.

- **A description of how services will support housing stability, as well as wellness, recovery and resiliency, including services that are facilitated by peers and/or consumers)**

Residents will benefit from a number of educational groups utilizing proven course material. For example, The Neuroscience Treatment Team Partnership (NTTP), a program that has been effectively implemented by one of our MHSA-FSP programs. NTTP is an evidence-based, psycho-educational program developed by the University of Medicine and Dentistry of New Jersey. NTTP includes a consumer-oriented, empowering, recovery-oriented approach that stresses both personal self-management of psychiatric illness as well as physical wellness strategies. Another program being considered is the Substance Abuse Management Module (SAMM). This program is suitable for all types of individuals who abuse alcohol and drugs and is specially organized to meet the needs of the dually diagnosed whose mental disorders are complicated by drug or alcohol abuse. The SAMM curricula has been successfully used with this population by the MHSA-FSP program called Integrated Forensic Team.

- **Strategies for engaging in supportive services and in community life. Should include anticipated frequency of contact between supportive services staff and MHSA Housing Program tenants. (Participation in services may not be a condition of occupancy). Include engagement strategies that provide opportunities for tenant choice.**

Stanislaus County BHRS has a long history of engaging homeless and at risk of homelessness individuals using multiple resources such as outreach and engagement, short-term shelter (respite center), motel voucher, and transitional housing. These efforts are in partnerships with other community agencies such as Law Enforcement, Salvation Army, Community Housing and Support Services.

The Housing & Supports Services program will offer services to residents on-site as well as off-site, in one-to-one contacts, as well as group learning situations and occur with a frequency that is individually determined, but no less than weekly. Recognizing that some individuals may be slow to trust, one to one engagement may simply begin with the use of a telephone or some transportation.

- **Describe the plan for communication between the service provider and property management regarding the status of tenants in the development and any building and /or community issues that need attention. This plan should include regularly scheduled meetings among the development partners, a description of service coordination for the development if there is more than one service provider, and identification of a single point of contact for communicating and coordinating supportive services.**

Stanislaus County BHRS and StanCo have had a collaborative relationship for over eight years and have developed both transitional and permanent housing including a 9-bed Respite Center. StanCo has not only been supportive with BHRS Housing Services but has also contracted with our Employment Service Program in providing employment opportunities for BHRS consumers in landscaping and maintenance at their housing sites.

This relationship is a key element in tenants successfully maintaining housing and developing a sense of community. Housing & Supports Services will be the single point of contact between the property management and the service providers. To ensure open and regular communication, the Housing & Supports Services will work closely and adjust to meet the needs of residents. Initially, two features will define this support: 1) Housing & Support Services staff will meet weekly to coordinate services and address issues related to improving residence tenancy and overall housing community well being. 2) Housing & Support Services staff will meet monthly with the property management or more frequently as needed to discuss any property or tenant issues.

Clear delineation of roles and responsibilities between services providers and property management will support housing retention for tenants. Housing & Supports Services will be responsible for successful coordination of services delivery to ensure that residents needs and interests are met in a timely, ongoing, and effective way.

D.5 Supportive Services Chart

Supportive Services	Target Population	Service Provider(s)	Service Location
Service Coordination	All residents have services available to them	BHRS &/or MHSAs provider selected, Housing & Supports Service	On-site
Intake/Assessment	All residents have services available to them	BHRS &/or MHSAs provider selected, Housing & Supports Service	On-site
Mental Health Services	All residents have services available to them	BHRS &/or MHSAs provider selected, Housing & Supports Service	On-site/off-site as needed; transportation provided or public transportation based on client choice
Case Management Services	All residents have services available to them	BHRS &/or MHSAs provider selected, Housing & Supports Service	On-site
Housing Retention Services	All residents have services available to them	BHRS Housing & Supports Service	On-site
Financial Education	All residents have services available to them	BHRS Housing & Supports Service	On-site
Substance Abuse Counseling	All residents with substance abuse disorders, including co-occurring disorders	BHRS &/or MHSAs provider selected, Housing & Supports Service	On-site/ off-site as needed; transportation provided or public transportation based on client choice
Medical Services	All residents have services available to them	Medical provider of residents choice	On-site/ off-site as needed; transportation provided or public transportation based on client choice
Employment Preparation	All residents have services available to them	BHRS &/or MHSAs provider selected, Housing & Supports Service	On-site/ off-site as needed; transportation provided or public transportation based on client choice
Transportation Assistance	All residents have services available to them	BHRS &/or MHSAs provider selected, Housing & Supports Service	On-site/ off-site as needed; transportation provided or public transportation based on client choice
Community Building & Socialization	All residents have services available to them	BHRS &/or MHSAs provider selected, Housing & Supports Service	On-site/ off-site as needed; transportation provided or public transportation based on client choice

Primary Service Provider: _____

Stanislaus County Behavioral Health & Recovery Services

800 Scenic Drive, Modesto, CA 95350

209 525-6225 fax 209-525-6291

www.stanislausmhsa.com

Mental Health Services Act (MHSA) / Prop. 63

Housing Program Application – Program Overview and Supportive Services Plan
30-Day Public Comment Form

April 29, 2009 – May 28, 2009

PERSONAL INFORMATION (optional)

Name: _____ Agency/Organization: _____

Phone Number: _____ Email address: _____

Mailing address: _____

MY ROLE IN THE MENTAL HEALTH COMMUNITY

Consumer/Service Recipient

Family Member

Education

Social Services

Service Provider

Law Enforcement/Criminal Justice

Probation

Other (specify) _____

WHAT DO YOU SEE AS THE STRENGTHS OF THE PROPOSED PLAN?

IF YOU HAVE CONCERNS ABOUT THE PROPOSED PLAN, PLEASE EXPLAIN.

Servicios de Salud Mental, Alcohol y Drogas del Condado de Stanislaus
800 Scenic Drive, Modesto, CA 95350
tel. 209 525-6225 fax 209-525-6291
www.stanislausmhsa.com

Acta de Servicios de Salud Mental (MHSA) / Prop. 63

Aplicación para el Program de Vivienda – Visión del Programa y Plan de Sostén
Formulario para Comentarios Públicos de 30 Días

abril 29, 2009 – mayo 28, 2009

INFORMACIÓN PERSONAL (opcional)

Nombre: _____ Agencia/Organización: _____

Teléfono: _____ Dirección Electrónico: _____

Domicilio: _____

MI PAPEL EN EL SISTEMA DE SALUD MENTAL

Cliente/Recipiente de Servicios
 Familiar
 Educación
 Servicios Sociales

Proveedor de Servicios
 Enforsar la Ley/Justicia Criminal
 Libertad Condicional
 Otro (especifique) _____

¿QUE CONSIDERA USTÉD QUE SON LOS PUNTOS FUERTES DEL PLAN?

SI TIENE CONCIERNES SOBRE EL PLAN, POR FAVOR EXPLIQUE: