

**BEHAVIORAL HEALTH AND RECOVERY SERVICES  
 SEPTEMBER 21, 2010 MHSA REPRESENTATIVE STAKEHOLDER MEETING  
 SUMMARY OF LEARNING AND FEEDBACK FORMS**

	Uh, no		You bet!		
	1	2	3	4	5
1. After this meeting, I have a better understanding of the requirements for Innovation Projects and how they differ from other MHSA projects.	<b>(N=31, Range: 3-5)</b>			↓ <b>4.39</b>	
2. After this meeting, I have a better understanding of how the process will work for developing and approving the next round of Innovation Projects.	<b>(N=31, Range: 3-5)</b>			↓ <b>4.35</b>	
3. After this meeting, I have a better understanding of why we are focused on learning edges for this round of Innovation Projects.	<b>(N=31, Range: 3-5)</b>			↓ <b>4.35</b>	
4. After this meeting, I have am confident we are on the right track with this process.	<b>(N=31, Range: 3-5)</b>			↓ <b>4.21</b>	
5. My key learnings from this meeting:					
<ul style="list-style-type: none"> <li>• How innovation funding will work.</li> <li>• Scallop always.</li> <li>• Timeline for RFP projects. Very knowledgeable community members with great exciting ideas.</li> <li>• Helpful to rethink or re-look at issues. Difficult or challenging to come up with questions not solutions.</li> <li>• This was my first time attending a stakeholders meeting. The source of the funding and it's purpose were key.</li> <li>• Learning edges are an exciting concept!</li> <li>• Strategies to formulate learning edges.</li> <li>• Understanding of the Innovation Project. Have not been involved prior to today.</li> <li>• Leading edges. The need for answering questions vs. providing services. How a group can work together to stretch themselves.</li> <li>• The questions are more important than answers.</li> <li>• Eye (I) (We are) am both problem and solution.</li> <li>• Advance our learning and work – different from PEI funding projects. Projects contribute to learning rather than provide services to address unmet needs. Once learning occurs projects must be sustained by other funds.</li> <li>• COMMUNITY – DEVELOPED AND DRIVEN PROPOSALS.</li> <li>• Good ideas shared.</li> <li>• Developing an innovative project is difficult. None of the proposed ideas really seemed innovative; just variants of things done before.</li> <li>• Common interest and commitment to heal out community. The need for everyone.</li> <li>• There are many paths to TRUTH!</li> <li>• New ways to look at needs and ways to engage others.</li> <li>• Many ideas addressing a variety of populations and services.</li> <li>• Areas of concern from other MH service providers; consumers; families (i.e. stakeholders).</li> <li>• Community needs to work together; I hope everyone sees the scallop principal and PowerPoint.</li> <li>• There are many unmet needs in our community.</li> <li>• What innovation is all about and what the BHRS timetable is on this project.</li> <li>• What the learning innovation projects are about.</li> <li>• The overall scope of this project.</li> <li>• Ideas for innovation projects.</li> </ul>					

6. What worked well for me in this meeting:
  - John's facilitation was clear, friendly, and engaging.
  - Evoking a variety of ideas.
  - Small Group
  - Small group process.
  - Table discussions – mini think tank.
  - Engaged the small discussion and formulating the questions.
  - Everything was good.
  - Small group discussions where we were allowed to brainstorm and exchange ideas.
  - Team discussion.
  - Small group work. The way the round was conducted when entering large group discussion. Loved the learning question.
  - Great meal.
  - Good facilitation.
  - Food excellent. Small tables work well. The scallop. Listen to all the eyes.
  - It was a good meeting. I think the pace was good. It had a varied structure.
  - The small group exercise.
  - Everyone seemed supportive of natural balancing.
  - Group process. Underlying ground work was excellently modeled by moderator.
  - Bright people to discuss issues related to mental health issues.
  - The process/structure for understanding the purpose of the meeting – and the design of small group work.
  - Large group exploration.
  - Facilitator.
  - Talking and sharing.
  - The presentations and handouts were good.
  - Small groups.
  - Breakout groups and the format of the issue callout.
  - Discussion at tables and large group.
  
7. What could be improved in future meetings:
  - More time to think about, dialog about and develop ideas. Seemed rushed to report out ideas.
  - Nothing of note.
  - Unsure.
  - More sweets – chocolate.
  - I think more of the same will be fruitful.
  - John providing the power point on one page. Working in small groups. Practice on the questions. Very interesting.
  - Maybe people could commit to staying for the whole meeting?
  - Nothing.
  - Keep moving forward.
  - Okay
  - Don't know right now.
  - More time in the small group process.
  - This was good.
  - Nothing.
  
8. Any final comments:
  - It would have been great to hear what innovative projects other counties have done.
  - Good work!
  - Allow opportunity to submit questions separately from group process.
  - Good job.
  - Thanks for a productive and fun process.
  - A good use of everyone's time.
  - We can make a difference. We will make a difference. What a difference we will make.
  - Thank you for the invitation.
  - I am not sure I want to be involved in this process. I feel like things this county needs will not be chosen.

- Good job.
- Thank you for caring.
- Great food! Any holistic health alternatives may be construed as “new age” type of treatment! ;o)
- Great job John!
- Facilitation was excellent – what a great opportunity!
- Noticed better collaboration.
- How can community and law enforcement come together to identify people living at riverbanks, etc., not willing to leave these camps who may need services?
- I’m not sure about the concept of innovation projects being focused on learning rather than in doing something that they think will be an improvement ... or ... I might have a misunderstanding about the concept.
- Meeting was very informative and productive.
- Thanks for the opportunity.