



# BEHAVIORAL HEALTH AND RECOVERY SERVICES

**Mental Health Services Act  
Advisory Committee Meeting**  
Wednesday, December 7, 2022

# Agenda

Welcome and Introductions

New Innovation Project Proposal Update

Medication Services

Community Emergency Response Team

Public Guardian

Break

Substance Use Disorder System of Care

Adult System of Care

Children System of Care

Questions



# Welcome and Introductions

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CARLOS CERVANTES, MHSA POLICY AND PLANNING MANAGER

TONY VARTAN, BEHAVIORAL HEALTH DIRECTOR



# New Innovation Project Proposal Update

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# Background

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Access

Navigation

Information  
Sharing

Crisis  
Response

Funding  
reversion

New  
funding



# Stakeholder Workgroups

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January 2022

Human-Centered Design

Understand Experience

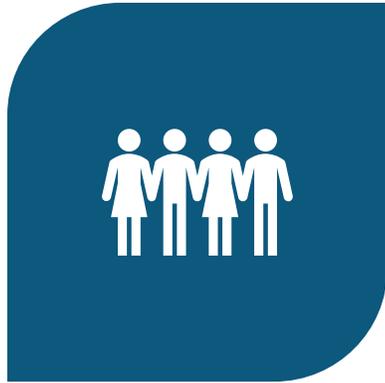
What is Working?

What is Not Working?

What Additional Support?

# Workgroup Recommendations

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Embedded  
Community  
Model



Functions



Skills Sets

# Innovations Funding Available

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Funding: 5% from CSS and PEI funds



\$4.9 Million Innovations funding over 5 years



\$800,000 Per Year for Programming

# Neighborhoods Identified

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West Modesto

Airport  
Neighborhood

Riverbank

Stanislaus  
County  
Sherriff

Modesto  
Police  
Department

Conversations  
with  
Stakeholders

How We Identified Priority Communities

# Program Structure

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BEHAVIORAL HEALTH  
SPECIALIST



CLINICAL SERVICES  
TECHNICIAN



PROGRAM SUPERVISOR



TEAM EMBEDDED IN  
NEIGHBORHOOD

Street  
Outreach

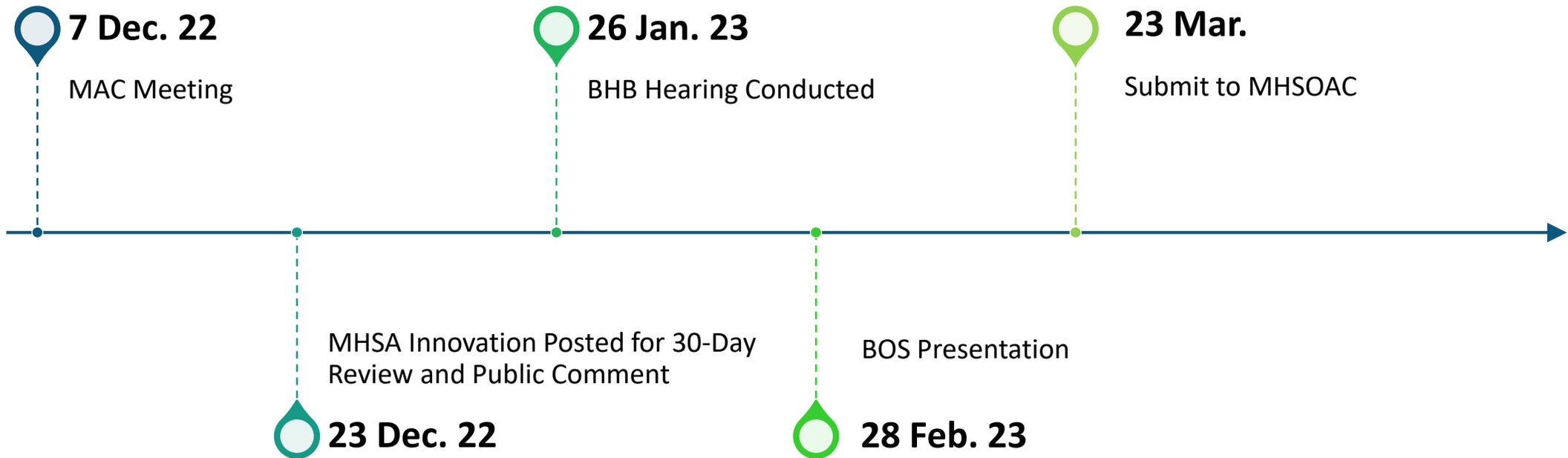
Community  
Emergency  
Response Team

Access, Crisis  
and Support  
Line

Referral Process

# Approval Timeline

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# Implementation Timeline



# Table Discussion and Share Feedback

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# Discussion Questions



Develop Connections to  
Community for Outreach Efforts



Ensure Accessibility



Other reactions or comments?



# Medication Services

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Medication  
Services: BHRS  
Medication  
Clinic  
Leadership

Role	Incumbent
Medical Director	Bernardo Mora, MD
Manager III	Joseph Hahn, RN
Coordinator	Shelley Southern, MFT
Prescribers (Psychiatrists, Nurse Practitioners, and Physician Assistants)	Various
Nurses	Various
Administrative Clerks	Various
Treatment Team	Various

# Core Treatment Model: Behavioral Health

<p><b>Population</b></p>	<p><b>Adults/Children with SMI/SED with functional impairment</b></p>												
<p><b>Performance Measure</b> <i>“Better Off”</i></p>	<p><b>Increase functioning / Decreased impairment</b> <i>As measured by the LOCUS/CANS/DCR/Perception Surveys</i></p>												
<p><b>Core Treatment Model</b> <i>Strategies to Increase Functioning &amp; Decrease Impairment</i></p>	<table border="1"> <thead> <tr> <th data-bbox="573 472 1258 529">Treatment Services</th> <th data-bbox="1274 472 1768 529">Providers</th> <th data-bbox="1783 472 2372 529">Clinical Standards</th> </tr> </thead> <tbody> <tr> <td data-bbox="573 539 1258 682"> <p><b>Medication Services</b> Psychiatric evaluation, prescription, administration, and monitoring</p> </td> <td data-bbox="1274 539 1768 682"> <p>Psychiatrist Registered Nurse Other prescribers (e.g. NP, PA)</p> </td> <td data-bbox="1783 539 2372 1186" rowspan="3"> <ul style="list-style-type: none"> <li>Evidence Based Practice</li> <li>Cultural Competency</li> <li>Network Adequacy Standards</li> <li>Provider Clinical Skill &amp; Knowledge</li> </ul> </td> </tr> <tr> <td data-bbox="573 692 1258 982"> <p><b>Mental Health Clinical Services</b></p> <ul style="list-style-type: none"> <li>Assessment*</li> <li>Crisis Prevention/Intervention</li> <li>1:1 &amp; Group Clinical Intervention</li> <li><i>Psychosocial Rehabilitation</i></li> <li>Care &amp; Services Coordination</li> </ul> </td> <td data-bbox="1274 692 1768 982"> <p>Mental Health Clinician* Behavioral Health Specialist Clinical Service Technician</p> </td> </tr> <tr> <td data-bbox="573 992 1258 1186"> <p><b>Family, Peer and Community Support</b></p> </td> <td data-bbox="1274 992 1768 1186"> <p>Behavioral Health Specialist Behavioral Health Advocate Clinical Service Technician Community Clerical Aid</p> </td> </tr> </tbody> </table>			Treatment Services	Providers	Clinical Standards	<p><b>Medication Services</b> Psychiatric evaluation, prescription, administration, and monitoring</p>	<p>Psychiatrist Registered Nurse Other prescribers (e.g. NP, PA)</p>	<ul style="list-style-type: none"> <li>Evidence Based Practice</li> <li>Cultural Competency</li> <li>Network Adequacy Standards</li> <li>Provider Clinical Skill &amp; Knowledge</li> </ul>	<p><b>Mental Health Clinical Services</b></p> <ul style="list-style-type: none"> <li>Assessment*</li> <li>Crisis Prevention/Intervention</li> <li>1:1 &amp; Group Clinical Intervention</li> <li><i>Psychosocial Rehabilitation</i></li> <li>Care &amp; Services Coordination</li> </ul>	<p>Mental Health Clinician* Behavioral Health Specialist Clinical Service Technician</p>	<p><b>Family, Peer and Community Support</b></p>	<p>Behavioral Health Specialist Behavioral Health Advocate Clinical Service Technician Community Clerical Aid</p>
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<p><b>Performance Measures</b> <i>“How well we provide services”</i></p>	<p>Client &amp; Provider Engagement / Access to Services / Medi-Cal Key Indicators / Provider Clinical Skill / Appropriate Level of Care Placement &amp; Interventions</p>												

# MH: Psychiatric Evaluation (Prescriber)

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Complaint



Illness



Diagnosis



Consultation



Collaboration



Follow Up

MH: Medication  
Prescription and  
Administration

Medication

Prescription

Order

Pharmacy Order

## MH: Medication Monitoring

Desired Effects

Adverse Effects

Collateral

Vitals

Laboratory

CERT  
COMMUNITY  
EMERGENCY  
RESPONSE TEAM



# ABOUT US

COMMUNITY EMERGENCY RESPONSE TEAM

Manager

Coordinator

Administrative Support

Mental Clinicians

# OUR SERVICES

COMMUNITY EMERGENCY RESPONSE TEAM

- Crisis Assessments
  - *Local Emergency Rooms*
  - *CERT Office*
- Psychiatric Placement

# Access Crisis Support Line (ACS)

## ACS SERVICES

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Screening

Appointments

Crisis Intervention

Direct to Other Resources

Escalation if Needed

## SUPPORT CALLS

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Community Resources

Connect to Services

Crisis Intervention

# CRISIS CARE MOBILE UNIT

Partnership with Law Enforcement

Establish Trust and Build Rapport

Initial Support and Triage

Assessment

Crisis De-Escalation

Support and Resources

Crisis Planning

Referral for Follow-Up



# Central Star Residential Unit (CRU)

(Located in Merced)

Short-Term

4 Beds

Referred by CERT

Voluntary Treatment

THANK YOU!



# Office of the Public Guardian

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DEBRA BUCKLES

PUBLIC GUARDIAN

# Adult System of Care



500 N. 9<sup>th</sup> Street -  
Modesto

Adult Medication Clinic

Adult Intensive  
Community Support

Community Corrections  
Partnership

Office of Public Guardian





# Estate Management Office

Job Classification	FTE
Manager II	1
Driver/Clerk	2
Administrative Clerk II & III	2
Accounting Technician	4

# Care Coordination Team

Classification	FTE
Behavioral Health Coordinator	1
Deputy Public Conservator	8





# Office of Conservatorship Investigation

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Classification	FTE
Supervisor	1
Administrative Clerk III	1
Conservator Investigator	3 2 Extra - Help
Behavioral Health Specialist	1

# Types of Conservatorship

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Lanterman-  
Petris Short

Murphy

Probate

# Office of Public Guardian Supportive Services RBA Framework

<p><b>Population</b></p>	<p><b>Adults/Older Adults on LPS or Probate Conservatorship</b></p>											
<p><b>Performance Measure</b> <i>“Better Off”</i></p>	<p><b>Increase functioning and Decreased impairment/meet needs to decrease harm</b> <i>As measured by LOCUS Scores and stability of placement</i></p>											
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<p><b>Performance Measures</b> <i>“How well we provide services”</i></p>	<p>LOCUS Level/Length of stay/Stability of Placement</p>											

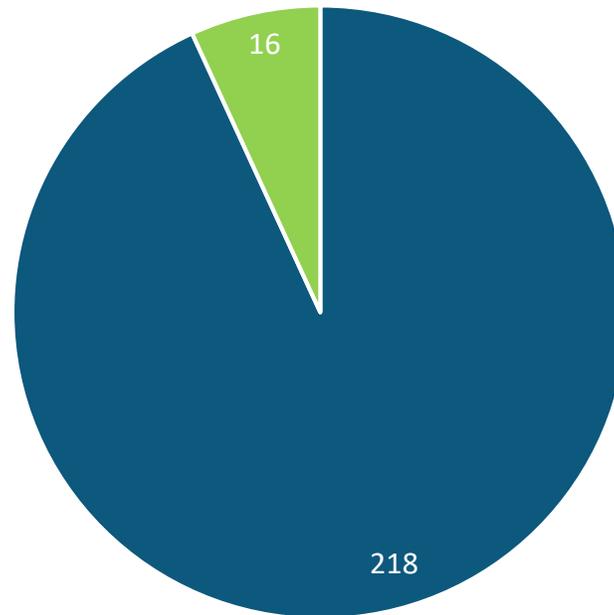
# Contracted Housing Facilities

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Facility Type	Contracted Facility	Clients
State Hospital	2	3
Institution of Mental Disease	12	85
Adult Residential Facility	8	190
Totals	22	278

# Conservatorship Status

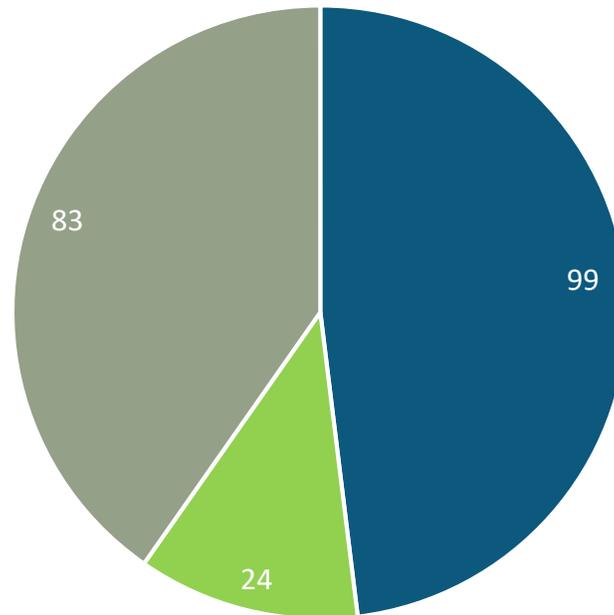
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■ Full Conservatorship ■ Temporary Conservatorship ■ ■

# Status of Permanent Conservatorships

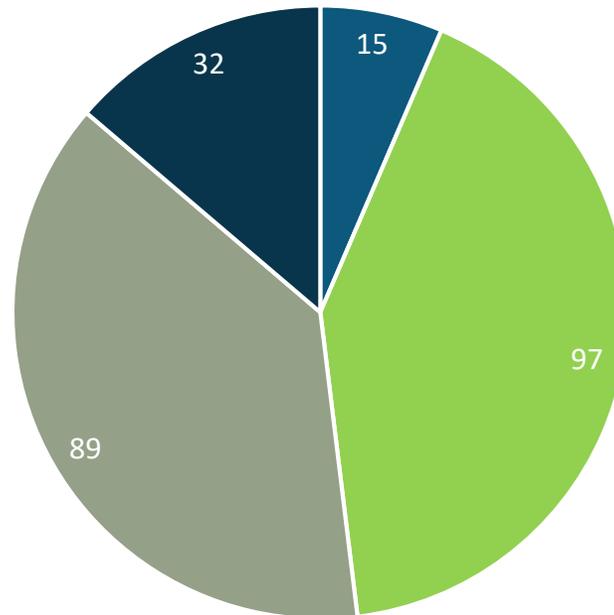
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■ Pending Renewal   ■ Scheduled Court Dates   ■ Ready but Pending Court Date   ■

# Age Groups

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■ 18-25 ■ 26-45 ■ 46-65 ■ 66-85 ■ 86+

### Yearly Statistics Probate & LPS Cases

AS OF	PROBATES (as of 12/31)	LPS (as of 12/31)	NEW LPS FOR YEAR	TERMED LPS FOR YEAR	DECEASED LPS FOR YEAR	TOTAL LPS CASES THROUGH OUT THE YEAR
12/31/2001	86	45				
12/31/2002	82	52	22	15		67
12/31/2003	85	58	23	17		75
12/31/2004	74	54	27	31		85
12/31/2005	67	60	30	24		84
12/31/2006	63	67	47	40		107
12/31/2007	57	75	49	41		116
12/31/2008	57	75	39	39		114
12/31/2009	57	81	30	24		105
12/31/2010	56	73	21	29		102
12/31/2011	46	77	27	23		100
12/31/2012	48 - 8 deceased = 40	90	28	13	2	105
12/31/2013	46 - 6 deceased = 40	95	33	26	2	123
12/31/2014	45 - 1 termed 10 deceased = 34	101	37	25	3	129
12/31/2015	37 - 1 termed 3 deceased = 35	120	49	26	4	150
12/31/2016	40 - 1 termed 3 deceased = 36	140	64	33	5	178
12/31/2017	49 - 3 termed 8 deceased = 38	161	54	27	6	194
12/31/2018	46 - 6 termed 10 deceased = 30	197	38	21	3	221
12/31/2019	36 - 0 term 5 deceased = 31 (+3 missed estate only) = 34	224	47	35	5	264
12/31/2020	Prior Total 34: +New 5 -Term 0; Deaths 6 = 33	236	74	56	6	295
12/31/2021	Prior Total 33: +New 4 -Term 0; Deaths 8 = 29	236	58	50	8	298

# Challenges

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STAFFING WITHIN  
TREATMENT  
PROGRAMS



OUT OF COUNTY  
ACUTE PSYCHIATRIC



STAFFING WITHIN  
HOUSING  
CONTRACTORS



ALLOTTED COURT  
TIME



HOUSING

# Opportunities

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Co-location to  
streamline and  
update processes

Communication  
and problem  
solving

Separation of  
duties

# Recommendations

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TRANSITIONAL BOARD AND  
CARE



DATA COLLECTION AND  
REPORTING

Break

# Substance Use Disorder System of Care

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DRUG MEDICAL ORGANIZED DELIVERY SYSTEM (DMC-ODS)

# BEFORE WE BEGIN...

## ACRONYMS (Lots of Them!)

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ASAM – American Society of Addiction Medicine

AUD – Alcohol Use Disorder

BHRS – Behavioral Health and Recovery Services

CCT/CW – Care Coordination Team/Child Welfare

DMC – Drug Medi-Cal

DMC-ODS – Drug Medi-Cal Organized Delivery System

DSM-V – Diagnostic and Statistical Manual of Mental Disorders, fifth edition

EMAC – Evaluation and Medication Access Clinic

IOT – Intensive Outpatient

MAT – Medications for Addiction Treatment (also known as Medication Assisted Treatment)

NTP – Narcotic Treatment Program (often used interchangeably with OTP)

OP – Outpatient

OTP – Opioid Treatment Program (often used interchangeably with NTP)

ODU – Opioid Use Disorder

SRC – Stanislaus Recovery Center

SUD – Substance Use Disorder

# Drug Medi-Cal Organized Delivery System (DMC-ODS)

WHAT IS IT?

# DMC-ODS – OVERVIEW

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ASAM  
Criteria

Utilization  
Controls

EBP

Access

Sustainable  
Recovery

Cost  
Effective



# DMC-ODS as a Managed Care Plan

- DMC-ODS is prepaid an agreed upon amount of funds by the state.
- In return, DMC-ODS is obligated to meet the substance related entitlements of all Medi-Cal beneficiaries in its County who seek services.
- DMC-ODS as a Pre-paid Inpatient Health Plan (PIHP) ensures:
  - Availability of Services
  - Adequate Capacity of Services
  - Coordination and Continuity of Care
  - Coverage and Authorization of Services
  - Grievances and Appeals
  - Practice Guidelines – Evidence Based Practices
- Managed by Stanislaus County BHRS and includes all BHRS-operated and contracted services with community-based organizations

# SERVICES PRIOR TO IMPLEMENTATION OF DMC-ODS IN STANISLAUS COUNTY

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Opioid Treatment Programs

Perinatal Programs (during pregnancy + 60 days post-partum)

Outpatient & Intensive Outpatient (rates significantly lower than cost, clients had co-pays and BHRS subsidized with non-Medi-Cal funding)

# MANDATORY COVERED SERVICES UNDER DMC-ODS

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Opioid (Narcotic)  
Treatment Programs  
(Methadone, Suboxone,  
Naloxone, Disulfiram)

Perinatal/ Non-perinatal  
Residential Treatment  
Services (excluding room  
and board-includes  
transportation)

Outpatient & Intensive  
Outpatient

Recovery Services

Residential Treatment  
Services (excludes room  
and board-includes  
transportation)

Withdrawal  
Management (minimum  
of one level)

Physician Consultation

Care Coordination

# DMC-ODS ESTABLISHES:

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Beneficiary Rights

Formalized Grievance & Appeal Processes

Standardized Fair Hearing Rights

Quality Management/Improvement Processes

Quality Management Program

Documentation Requirements

Network Adequacy Standards

### Time and Distance Standards

- Outpatient services available up to 30 miles and 60 minutes from beneficiary's place of residence

### Timely Access Standards

- 24/7 Access Line
- Initial request to first appointment/assessment within 10 days for outpatient and 3 days for Opioid Treatment Programs (OTPs)

### Network Certification

- Offers an appropriate range of outpatient services that is adequate for the # of beneficiaries
- Maintains a network of providers sufficient in number, mix and geographic distribution to meet beneficiary needs

## NETWORK ADEQUACY STANDARDS (PARITY RULES)

# POPULATION SERVED

- Adults and Youth diagnosed with a SUD.
- Individuals under 21 determined to be at risk for developing a substance use disorder
- Individuals must meet “medical necessity”
- ASAM criteria are used to determine appropriate services and level of care (outpatient, intensive outpatient, residential treatment, etc.)
- Beneficiaries make the final determination on level of care received

# Substance Use Disorder System of Care

Behavioral Health  
Outreach/Engagement  
CARE | AOT | Homeless OE

Cultural Collaboratives  
Promotores | Older Adults | Veterans |  
Cultural Collaboratives

Community Emergency  
Response Team  
Crisis | Hospitalization

Crisis & Support Line

BHRS Crisis, Support and Access Line

Care Coordination Team/Child Welfare – Assessment and Care Coordination

Outpatient  
Caseload = 450+

Stanislaus  
Recovery Center

Nirvana

Sierra Vista  
(Perinatal Services)

Center for Human  
Services\*

Recover Medical  
Group\*

Medications for Addiction Treatment  
Caseload = 1,400+

Genesis (OTP)

Aegis Treatment  
Centers (OTP)

SUD Evaluation &  
Medication  
Access Clinic

Recover Medical  
Group\*

Residential  
SOC Beds = 108

Stanislaus  
Recovery Center

Nirvana  
Treatment

Redwood Family  
Center  
(Women)

CERT  
Community Emergency Response Team | In-patient  
Hospitalization

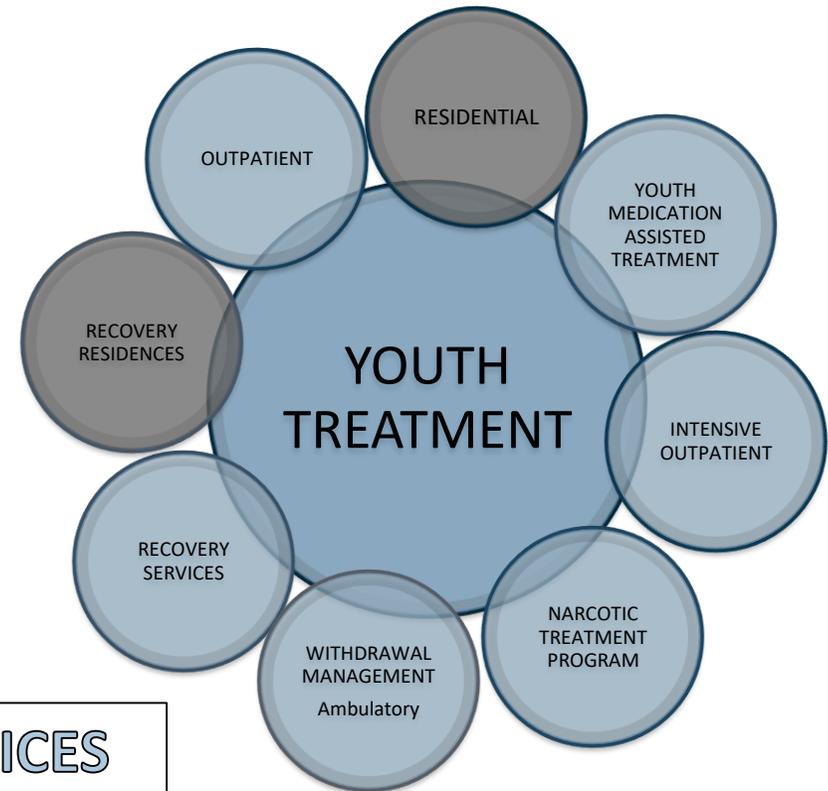
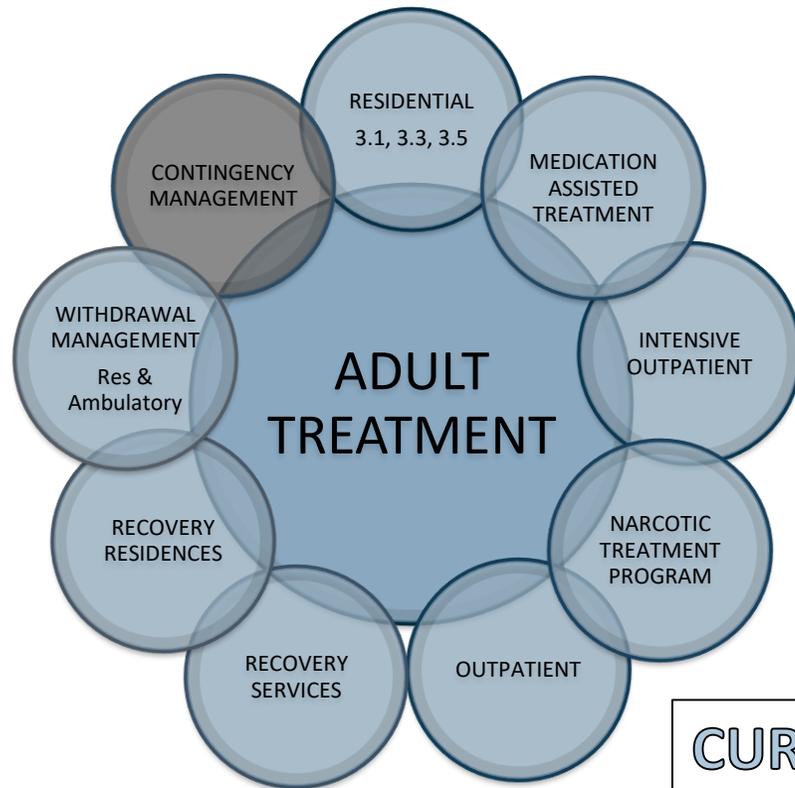
Supportive Services Division  
Peer & Family Support | Housing | Shelter |  
Employment | Housing Supportive Services

Recovery Residences

Contracts

# DMC-ODS SERVICES AS OF DECEMBER 2022

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**CURRENT SERVICES**  
**SERVICE GAPS**

# SUD PROGRAMS IN STANISLAUS COUNTY

# BHRS SUBSTANCE USE EDUCATION AND PREVENTION TEAM

What they do: Community Education and Awareness – foster safe and healthy environments for young individuals, families and the greater community by increasing awareness and knowledge about alcohol and other drugs through programs such as:



Provides members of our Stanislaus County communities a controlled and safe place to dispose of medications that may have accumulated in their homes, diverting potential abuse and unwanted environmental impacts.



The program urges students to renew their commitment to living a life of excellence, a commitment of personal responsibility, shared expectations and collective responsibility through the following components:  
Character, Mood & Mindset, Sleep, Nutrition & Hydration, Training & Recovery & Chemical Health



SCOSC implements intervention strategies known to reduce opioid addiction and overdose deaths.

**Student Assistance  
Program**

Provides short term Intervention and Prevention services

**40 Developmental  
Assets**

A community-based philosophy in which all adults in the community take on the role of modeling and mentoring youth to promote positive attitudes and choices to protect youth from risky behaviors that get in between them and their goals

**Party Patrol**

A program that helps deter minors from consuming alcohol and hosting parties without adult supervision



# OUTPATIENT & INTENSIVE OUTPATIENT

- Stanislaus Recovery Center
  - ASAM Levels:
    - 1.0 – Outpatient services (less than 9 hours/week)
    - 2.1 – Intensive Outpatient (9-20 hours/week)
- Nirvana
  - ASAM Levels:
    - 1.0 – Outpatient services (less than 9 hours/week)
    - 2.1 – Intensive Outpatient (9-20 hours/week)
- Sierra Vista Child and Family Services - First Step (Perinatal Services)
  - ASAM Levels:
    - 1.0 – Outpatient services (less than 9 hours/week)
    - 2.1 – Intensive Outpatient (9-20 /week)
- Center for Human Services (youth and adult)
  - ASAM Levels:
    - 1.0 – Outpatient services (less than 9 hours/week)
    - 2.1 – Intensive Outpatient (9-20 /week)
- Recover Medical Group (youth and adult; telehealth provider)
  - ASAM Levels:
    - 1.0 – Outpatient services (less than 9 hours/week)
    - 2.1 – Intensive Outpatient (9-20 /week)

# RECOVERY SERVICES (Standalone)

- First Step (Perinatal)
- Stanislaus Recovery Center
- Recover Medical Group (youth and adults; telehealth provider)

\*Recovery Services may also be provided within alternate levels of care

# RESIDENTIAL TREATMENT SERVICES

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- Stanislaus Recovery Center
  - Male and female (co-ed facility)
  - ASAM Levels:
    - 3.1 – Clinically managed low-intensity services
    - 3.3 – Clinically managed high-intensity services for special populations (individuals with cognitive impairments or traumatic brain injury)
    - 3.5 – Clinically managed high-intensity services
- Redwood Family Treatment Center
  - Female only
  - Maintains beds to support women with dependent children
  - ASAM Levels:
    - 3.1 – Clinically managed low-intensity services
- Nirvana
  - Male and female (separate facilities)
  - ASAM Levels:
    - 3.1 – Clinically managed low-intensity services

# WITHDRAWAL MANAGEMENT SERVICES

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- Stanislaus Recovery Center
  - Male and female (co-ed facility)
  - Residential withdrawal management
- Redwood Family Treatment Center
  - Female only
  - Residential withdrawal management
- Evaluation and Medication Access Clinic
  - Ambulatory withdrawal management (does not require 24-hour monitoring in a residential facility)

# MEDICATION SERVICES

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MEDICATIONS FOR ADDICTION TREATMENT (MAT)

# NARCOTIC TREATMENT PROGRAMS (NTP)

- Genesis Narcotic Treatment Program
  - Dispense methadone and prescribe other MAT
- Aegis Treatment Centers
  - Dispense methadone and other MAT
  - Clinics located in Modesto and Ceres, CA

# MEDICATIONS FOR ADDICTION TREATMENT (non-NTP)

- Recover Medical Group
  - Telehealth provider
  - Prescribe MAT
- Evaluation & Medication Access Clinic (EMAC)
  - Prescribe MAT
  - Conduct medical evaluations for entrance into residential SUD treatment
  - Prescribe medications for withdrawal management

# RECOVERY RESIDENCES

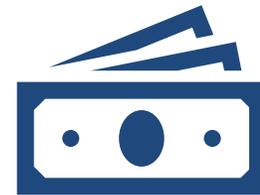


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Multiple recovery residence  
partners



Collaboration between  
Recovery residences and  
treatment providers



Some funding sources  
available to assist with  
transition to recovery  
residence

# EXPANDING ACCESS



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Telehealth Options



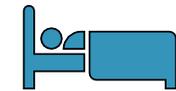
Medication for  
Addiction  
Treatment



Ambulatory  
Withdrawal  
Management  
Access



Medical  
Clearances For  
Residential  
Placement



Use of Recovery  
Residence Beds  
Pilot Program

# TELEHEALTH OPTIONS

## Telehealth Outpatient/Intensive Outpatient and MAT Services

- Expands access for beneficiaries interested in virtual service options
- Increases beneficiary choice of treatment options
- Allows the DMC-ODS to provide treatment options to beneficiaries residing in rural parts of Stanislaus County to meet network adequacy standards



### Online Addiction Treatment for youth ages 12 to 17

We offer patients struggling with any substance use disorder, including alcohol, stimulant, and opioid use disorders, accessible treatment entirely online



**Our free program includes**

<b>Medication</b> Trained clinicians can prescribe medication to help treat Substance Use Disorders and other mental health conditions	<b>Counseling</b> Experienced counselors offer specialized individual and group sessions including discussion and education	<b>Case Management</b> Knowledgeable experts connect patients to housing, legal, healthcare and assistance programs
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Enroll today by visiting [letsrecover.com/patients](https://letsrecover.com/patients) or calling (858) 208-0121

# EVALUATION AND MEDICATION ACCESS CLINIC (EMAC)

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The Evaluation and Medication Access Clinic is an outpatient medical clinic that is a component of the Care Coordination Team (CCT). Located at the Stanislaus Recovery Center (SRC), EMAC provides:

- Medication for Addiction Treatment (MAT) for Alcohol Use Disorder (AUD) and Opioid Use Disorder (OUD)
- Medication to treat withdrawal from substances
- Medical Clearances for clients entering into residential substance use disorder treatment
- Care coordination and comprehensive ASAM assessment

To receive MAT services through EMAC, clients are not required to participate in concurrent SUD services that include behavioral interventions (i.e. counseling). However, clients will receive comprehensive assessments and offered concurrent services when appropriate.

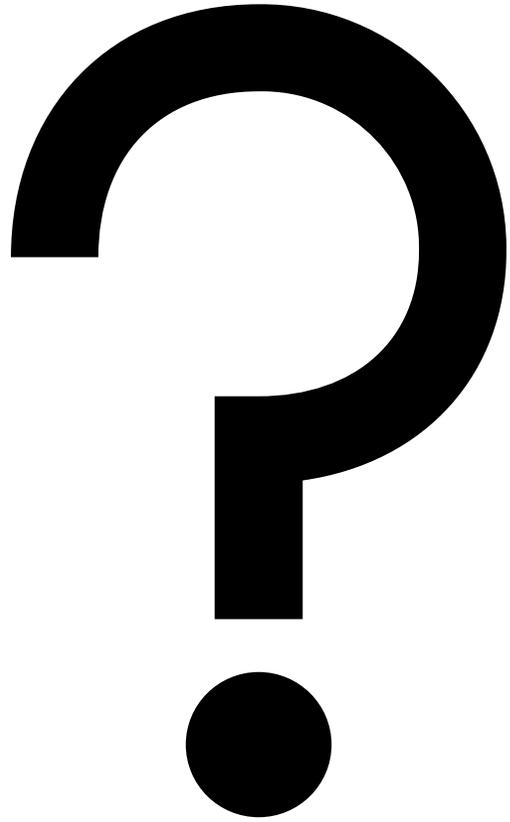


# RECOVERY RESIDENCE AND AMBULATORY WITHDRAWAL MANAGEMENT (*PILOT PROGRAM*)



In addition to current Recovery Residence beds available in the County, BHRS is conducting a ***pilot program*** during FY 22-23 to reserve additional beds for placement of clients receiving ambulatory withdrawal management services through EMAC

- Partnership with four Recovery Residence providers for 12 additional beds
- Alternative to residential WM
- Does not require on-site monitoring and is indicated for mild withdrawal with daily or less-than-daily outpatient supervision
- Allows participation in SUD treatment services sooner (residential withdrawal management clients cannot participate in treatment activities)



QUESTIONS?

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# Adult System of Care

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Population  
Served

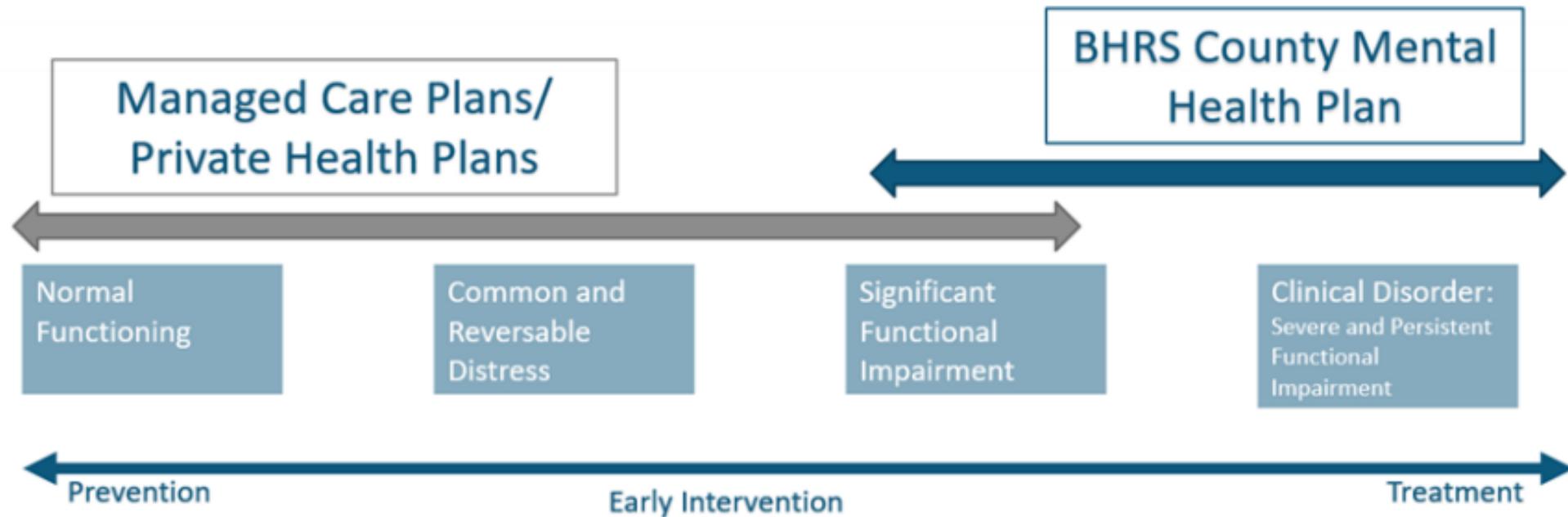
Medi-Cal

Uninsured

18 Years or Older

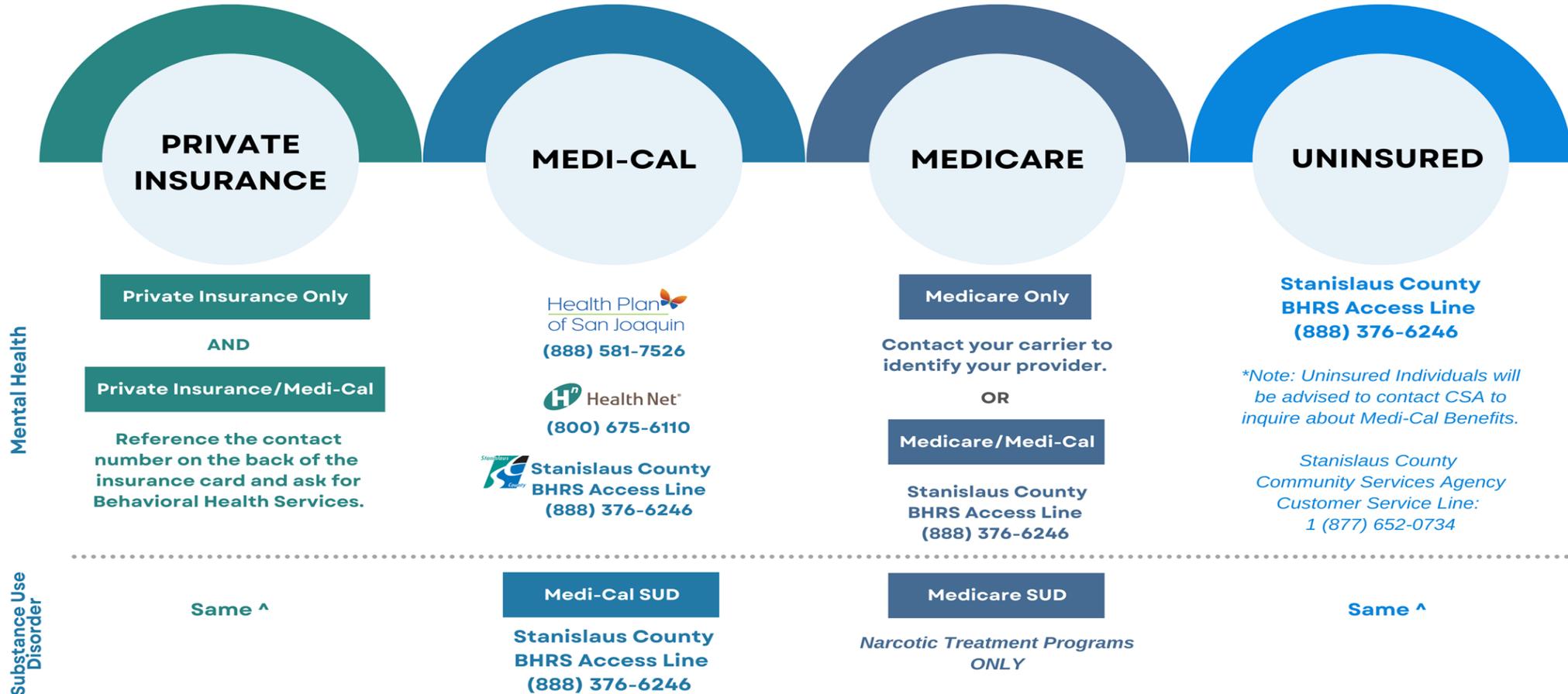
Serious Mental Illness

# Behavioral Health Continuum of Care



# ACCESSING BEHAVIORAL HEALTH IN STANISLAUS COUNTY

## MENTAL HEALTH & SUBSTANCE USE DISORDER TREATMENT SERVICES



**Emergency Services: Call 911 or Go to Nearest Emergency Department**

# Adult Services

## BHOE

CARE | AOT | Homeless OE

## Community

Under/Unserviced Populations  
Promotores | Older Adults | Veterans |  
Cultural Collaboratives | FRC | CBO

## CERT

Crisis | Hospitalization

## Crisis & Support Line

Medi-Cal Access | Assessment Team

## Telecare BHST 1

Full Services  
Partnership  
(High Intensity)

## Telecare BHST 2

Full Services  
Partnership  
(High Intensity)

## Telecare BHST 3

Full Services  
Partnership  
(High Intensity)

## Turning Point BHST 1

Full Services  
Partnership  
(High Intensity)

## Turning Point BHST 2

Full Services  
Partnership  
(High Intensity)

## Turlock BHST

Full Services  
Partnership  
(High Intensity)

Community  
Corrections  
Partnership  
BHST Team  
(High Intensity)

Modesto  
Integrated  
Community  
Services  
(Moderate Intensity)

Behavioral Health Wellness Center  
Peer Support

## CERT

Community Emergency Response Team |  
Hospitalization

## Supportive Services Division

Peer & Family Support | Housing | Shelter |  
Employment

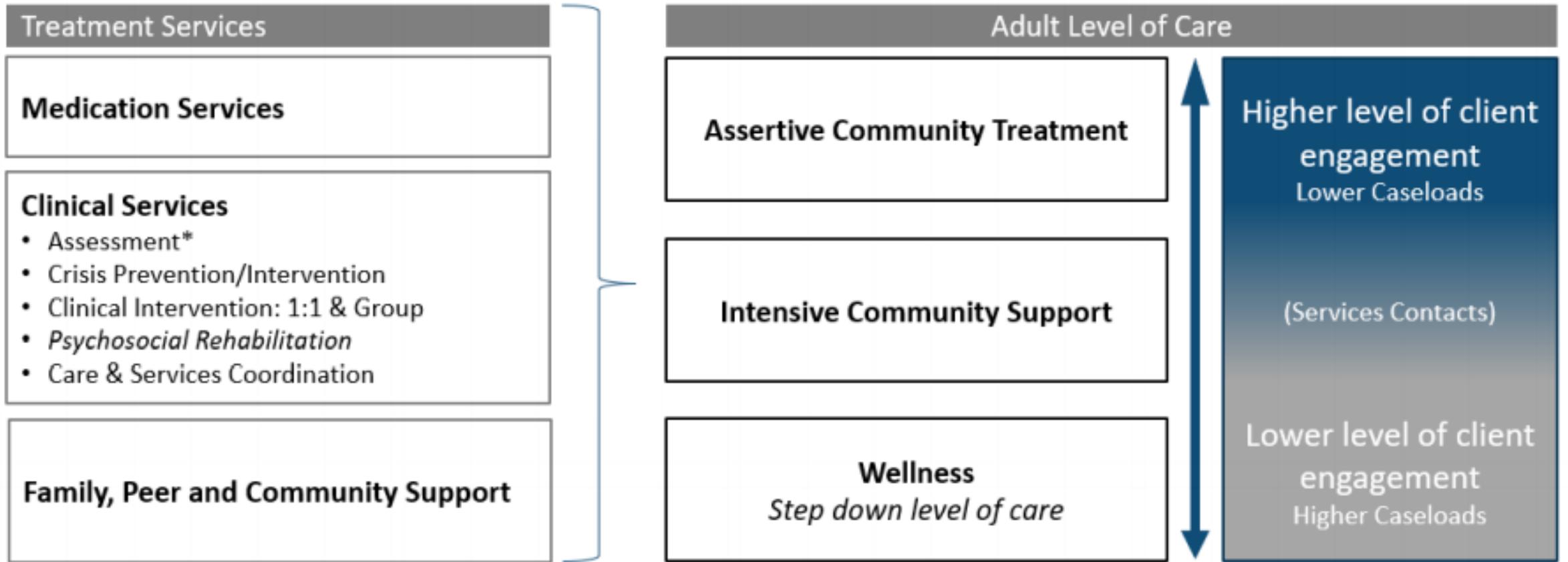
## Office of Public Guardian

Conservatorship Investigation | Care Coordination  
Team | Estate Management Office | IMD/ARF |  
State Hospital

# ASOC Core Treatment Model

<b>Population</b>	<b>Adults/Children with SMI/SED with functional impairment</b>									
<b>Performance Measure</b> <i>"Better Off"</i>	<b>Increase functioning / Decreased impairment</b> <i>As measured by the LOCUS/CANS/DCR/Perception Surveys</i>									
<p><b>Core Treatment Model</b> <i>Strategies to Increase Functioning &amp; Decrease Impairment</i></p>	<table border="1"> <thead> <tr> <th data-bbox="851 592 1403 646">Treatment Services</th> <th data-bbox="1411 592 1956 646">Providers</th> </tr> </thead> <tbody> <tr> <td data-bbox="851 651 1403 761"> <b>Medication Services</b> Medication prescription, administration, and monitoring.                 </td> <td data-bbox="1411 651 1956 761">                     Psychiatrist Registered Nurse Other prescribers                 </td> </tr> <tr> <td data-bbox="851 765 1403 996"> <b>MH Clinical Services</b> <ul style="list-style-type: none"> <li>• Assessment*</li> <li>• Crisis Prevention/Intervention</li> <li>• 1:1 &amp; Group Clinical Intervention</li> <li>• Psychosocial Rehabilitation</li> <li>• Care &amp; Services Coordination</li> </ul> </td> <td data-bbox="1411 765 1956 996">                     Mental Health Clinicians* Behavioral Health Specialist Clinical Service Technicians                 </td> </tr> <tr> <td data-bbox="851 1001 1403 1158"> <b>Family, Peer and Community Support</b> </td> <td data-bbox="1411 1001 1956 1158">                     Behavioral Health Specialist Behavioral Health Advocate Clinical Service Technician Community Clerical Aid                 </td> </tr> </tbody> </table>		Treatment Services	Providers	<b>Medication Services</b> Medication prescription, administration, and monitoring.	Psychiatrist Registered Nurse Other prescribers	<b>MH Clinical Services</b> <ul style="list-style-type: none"> <li>• Assessment*</li> <li>• Crisis Prevention/Intervention</li> <li>• 1:1 &amp; Group Clinical Intervention</li> <li>• Psychosocial Rehabilitation</li> <li>• Care &amp; Services Coordination</li> </ul>	Mental Health Clinicians* Behavioral Health Specialist Clinical Service Technicians	<b>Family, Peer and Community Support</b>	Behavioral Health Specialist Behavioral Health Advocate Clinical Service Technician Community Clerical Aid
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<b>Family, Peer and Community Support</b>	Behavioral Health Specialist Behavioral Health Advocate Clinical Service Technician Community Clerical Aid									
<b>Performance Measures</b> <i>"How well we provide services"</i>	Client & Provider Engagement / Access to Services / Medi-Cal Key Indicators / Provider Clinical Skill / Appropriate Level of Care Placement & Interventions									

# Adult's Level of Care



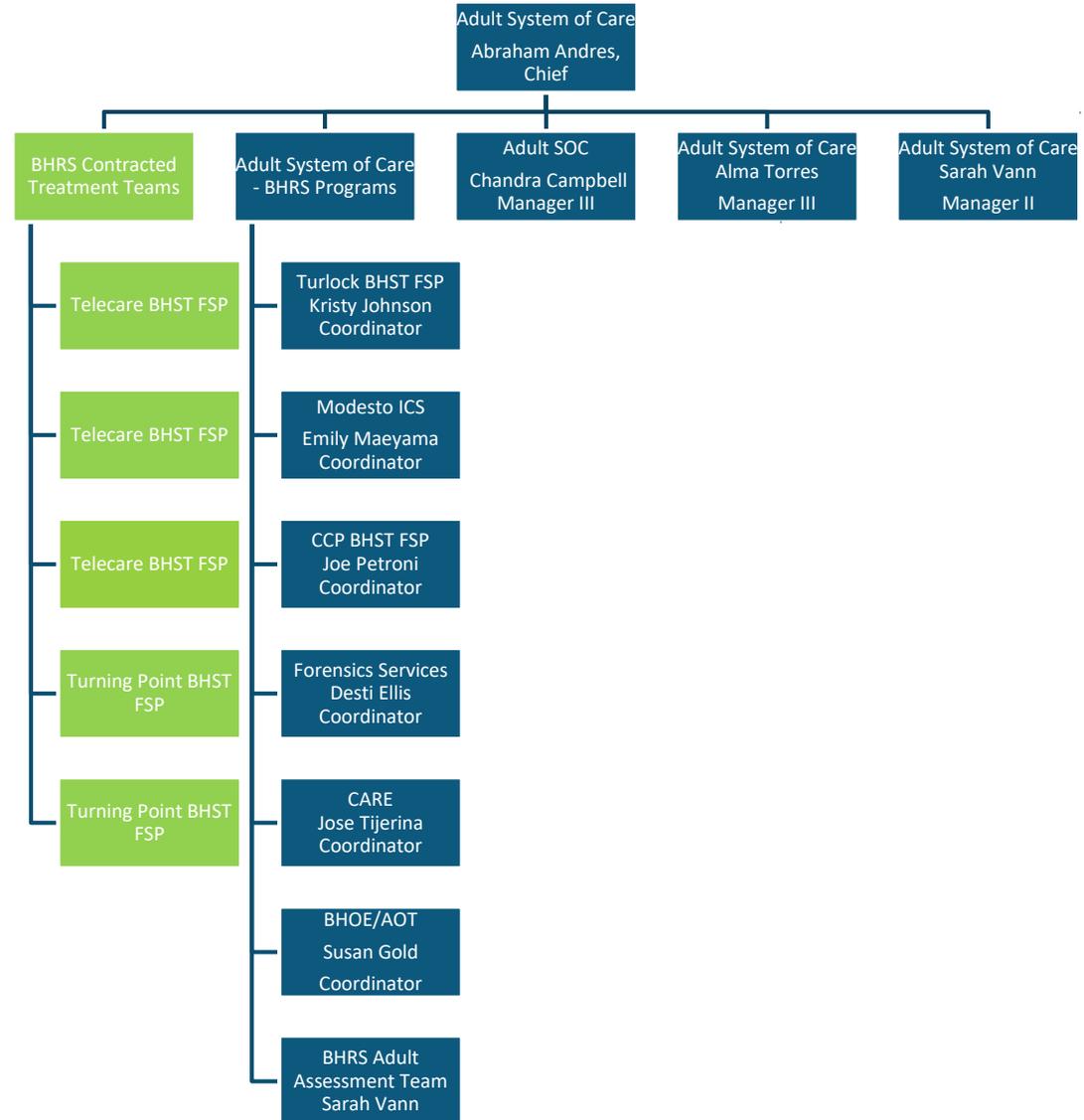
# Behavioral Health Services Team Model

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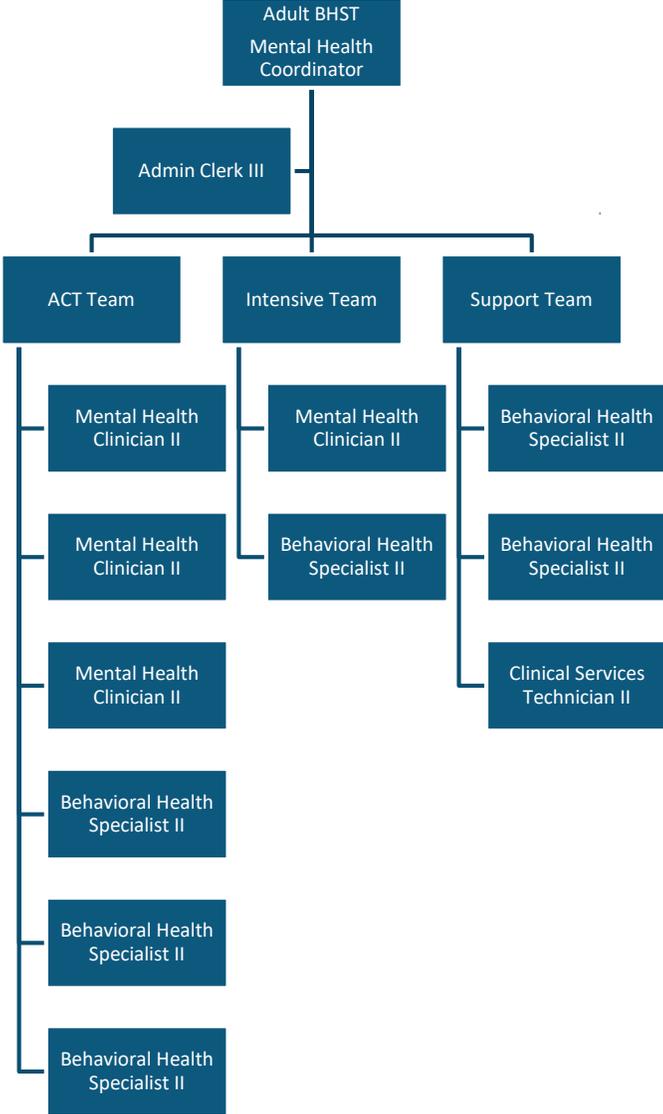
**Assertive Community Treatment (ACT):** ACT level services include core treatment services that are provided by teams with lower staff to client ratios that allow for staff to provide higher levels of services and client contact than the lower levels of care. ACT services are also provided in community settings on a day-to-day basis, and with 24/7 crisis intervention and support.

**Intensive Community Supports (ICS):** ICS levels of service include the core treatment services as ACT however clients at this level of care require less intensive treatment services- typically weekly. Clients within the ICS level will also have access to 24/7 crisis intervention and support.

# Adult System of Care Programs



# BHRS Turlock BHST



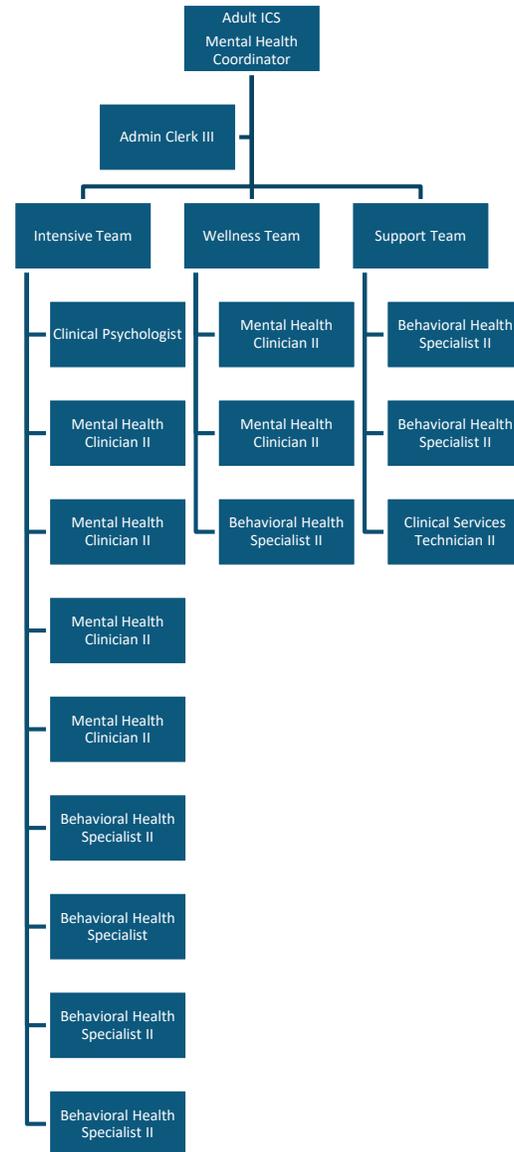
BHRS Turlock  
BHST

A multi-disciplinary program that provides comprehensive mental health and co-occurring services for adults (ages 18 and older)

Services Include

Program office located at 2101 Geer Road,  
Suite. 120 Turlock

# Modesto Integrated Community Supports Team



Integrated Community Supports (ICS)  
team



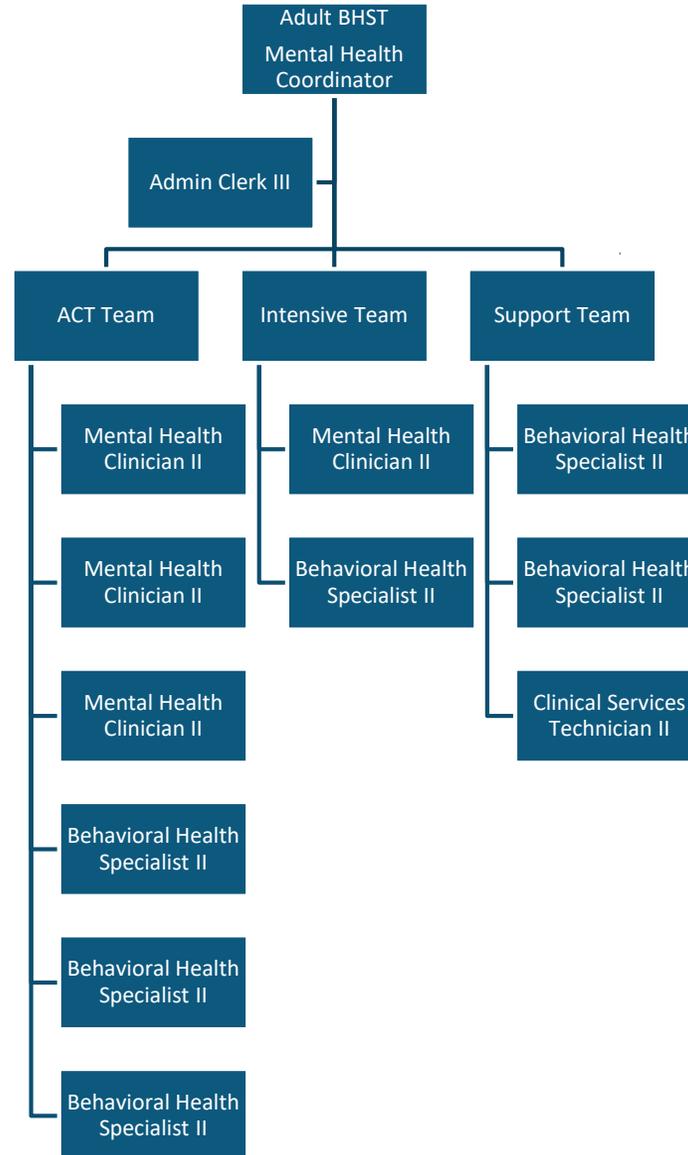
Wellness



Program office located at 500 N. 9th  
Street, Suite A Modesto

BHRS Integrated  
Community  
Supports Team

# BHRS CCP BHST



# BHRS CCP BHST

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A MULTIDISCIPLINARY TEAM.

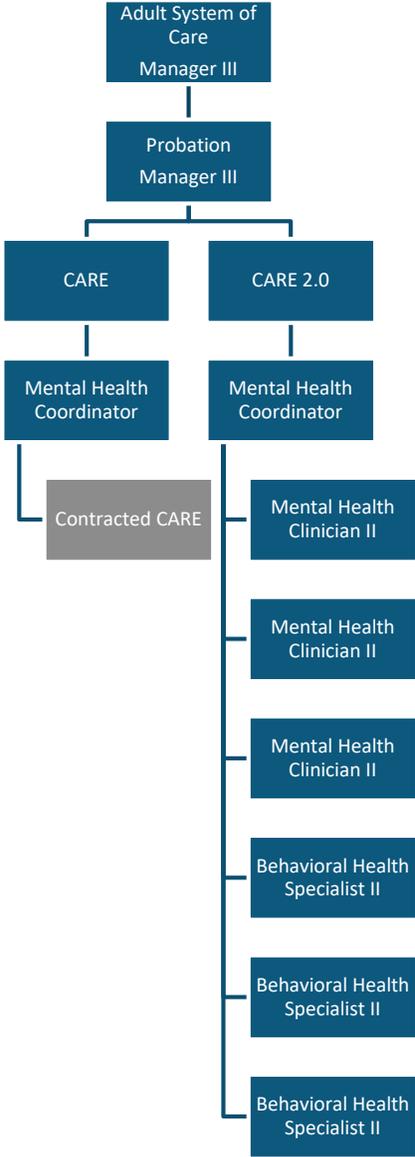


SERVICES INCLUDE



PROGRAM OFFICE LOCATED AT  
500 N. 9<sup>TH</sup> STREET, SUITE C  
MODESTO

# Community Assessment and Response (CARE) Team



# Community Assessment and Response (CARE) Team



CARE Team



Services

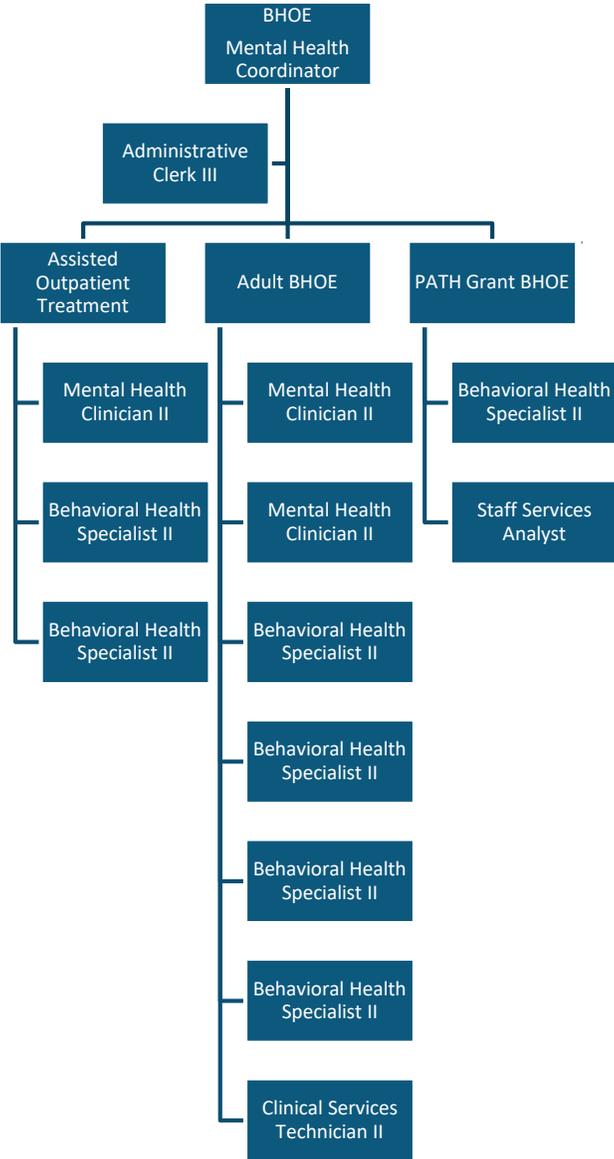


Overarching goal



Program office located at 801 11<sup>th</sup> St.  
Modesto

# Behavioral Health Outreach & Engagement



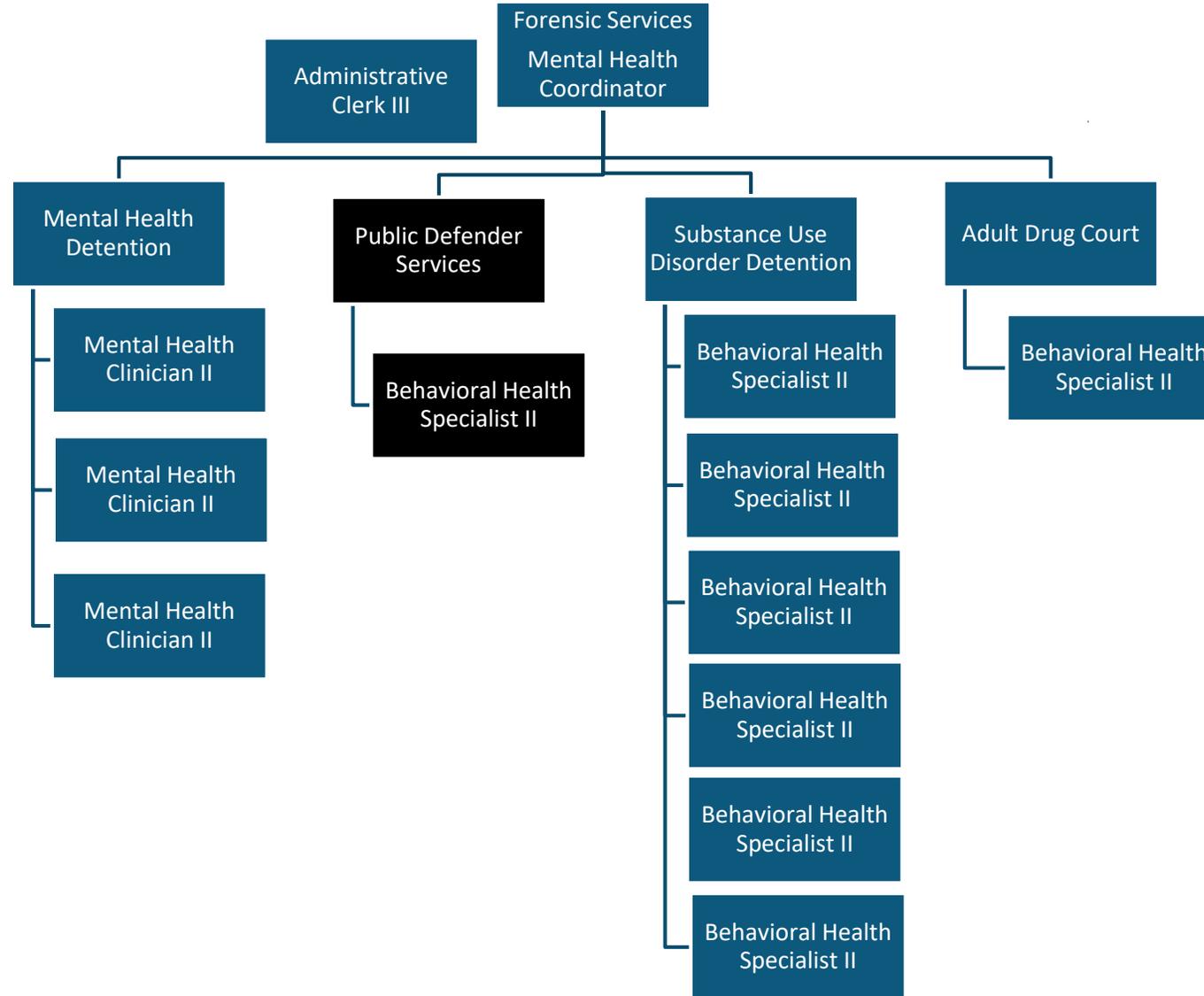
Behavioral Health  
Outreach and  
Engagement  
(BHOE)

Assisted Outpatient  
Treatment (AOT)  
Program

Program office  
located at 1904  
Richland Ave. Ceres

Behavioral Health Outreach & Engagement

# Forensic Services



# Forensic Services

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Integrated team offering both SUD and MH services to the forensic population.

Services include: In Custody Mental Health services

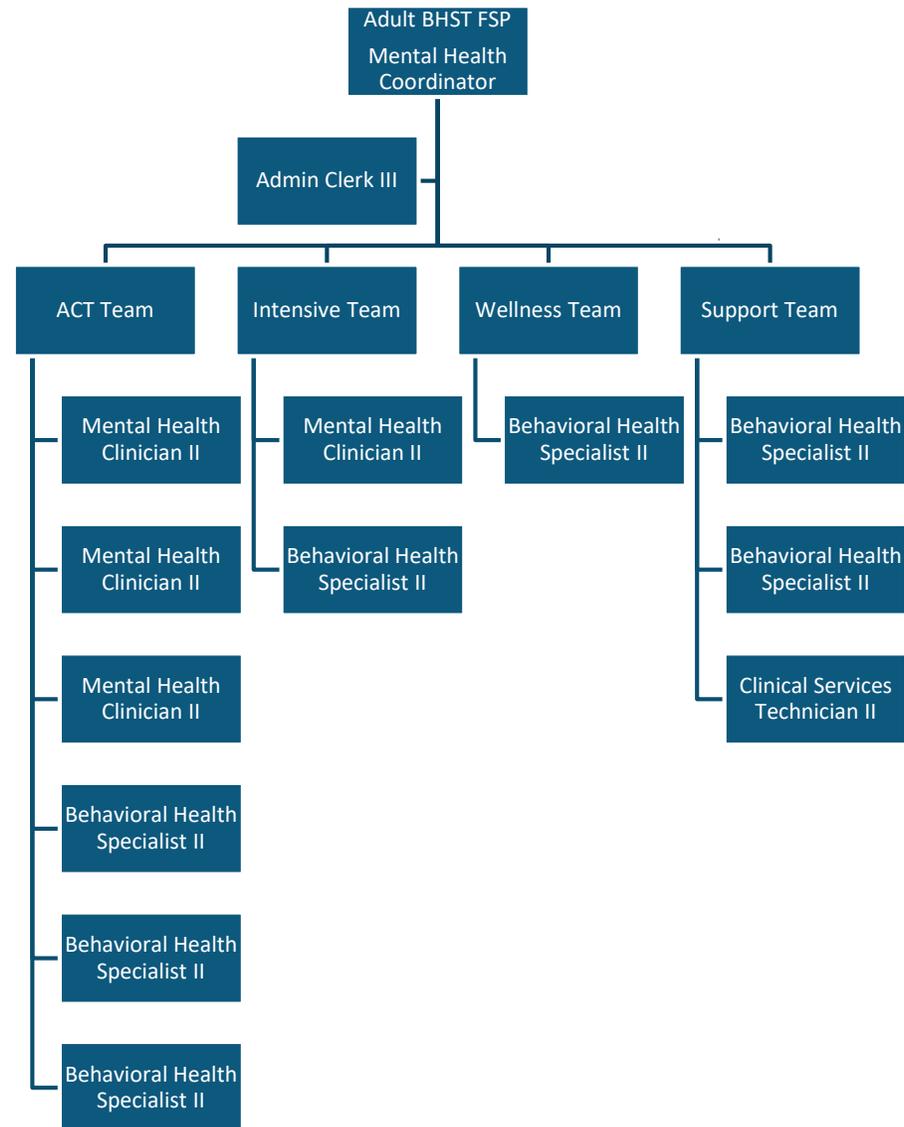
In Custody SUD services

Intensive Outpatient SUD Treatment

Adult Drug Court

Program office located at 190 E. Hackett Rd. Modesto

# Telecare BHST



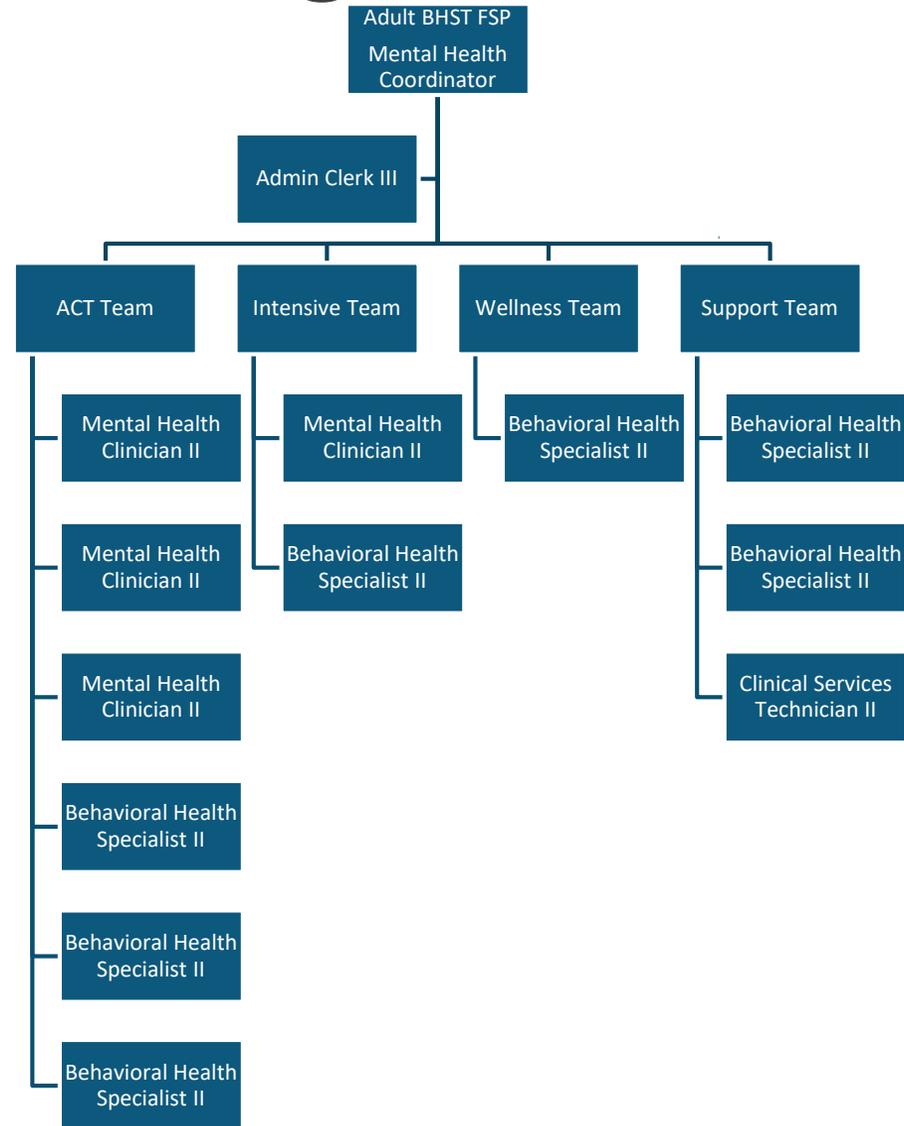
Multi-disciplinary Program

Services include

Note: Telecare operates three teams.

Telecare  
BHST

# Turning Point BHST



## Multi-disciplinary Program

```
graph TD; A[Multi-disciplinary Program] --> B[Services include:]; B --> C[Note: Turning Point operates two teams.];
```

Services include:

Note: Turning Point  
operates two teams.

Turning Point  
BHST

# Questions?

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# Thank you for joining us today!

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CARLOS CERVANTES, MHSA POLICY AND PLANNING MANAGER  
(209) 525-6225 OR [BMHSA@STANBHRS.ORG](mailto:BMHSA@STANBHRS.ORG)